BERTELIN FIELDS

STONE ROAD, BEACONSIDE, STAFFORD, STAFFORDSHIRE, ST16 1DR



A STUNNING DEVELOPMENT OF 2, 3 & 4 BEDROOM HOMES



STUNNING HOMES IN A GREAT LOCATION

Just outside of Stafford, in Beaconside Bertelin Fields brings 2, 3, 4 & 5 bedroom homes. A short drive away in Stafford you're close to a range of high street shops where you can enjoy retail therapy, or time out to enjoy a bite to eat and drink in a variety of bars and restaurants.

Connecting you to the rest of the midlands, the M6 is just over five miles away, alongside the A34 providing access to Stoke-on-Trent, Birmingham & Wolverhampton.







CREATING A SUSTAINABLE COMMUNITY WHERE FAMILIES AND NATURE CAN THRIVE

At Barratt Homes, we do more than simply craft beautiful homes and desirable developments.

We design and build great places that meet the highest standards, and that promote sustainable, healthy and happy living for our customers.

We know we must give our customers confidence that their homes are designed and built to meet the challenges of the future.

We do this through creating places where people and nature can thrive.















WE'RE HELPING TO MAKE YOUR HOME MORE ENERGY-EFFICIENT

We create low-carbon and efficient homes that are designed and built for better living and meet the challenges of the future.



*Source: Water UK *Source: Wat

'We', 'our', 'us' refers to the Barratt Developments PLC Group brands including Barratt Homes, David Wilson Homes and Barratt London. Some of the features shown may not be available with every Barratt home or on every Barratt development.

Please speak to a Sales Adviser for details of the features available on the home and development you are interested in. To find out more about the energy-efficiency and sustainability of our homes visit our website.

All images used are for illustrative purposes only. Information correct at time of publishing.

BERTELIN FIELDS

DEVELOPMENT LAYOUT

KEY

Kenley	2 bedroom home
Roseberry	2 bedroom home

Maidstone 3 bedroom home

Collaton 3 bedroom home

Ennerdale 3 bedroom home

Ellerton 3 bedroom home

Bewdley 3 bedroom home

Lutterworth 3 bedroom home

Kennford 4 bedroom home

Alderney 4 bedroom home

Kingsville 4 bedroom home

Radleigh 4 bedroom home

Hale 4 bedroom home

Ashburton 4 bedroom home

Alnmouth 4 bedroom home

Alfreton 4 bedroom home

Lamberton 5 bedroom home

Affordable housing

BCP Bin Collection Point

S/S Sub Station

Road / Footpath
[For plot specific arrangements and colours, discuss with Sales Adviser

Driveway / Shared Surface
[For plot specific arrangements and colours, discuss with Sales Advis







KENLEY

2 BEDROOM HOME









Ground Floor

Lounge	3943 x 3663 mm	12'11" x 12'0"
Kitchen/Dining	3943 x 3454 mm	12'11" x 11'4"
WC	1854 x 1016 mm	6'1" x 3'4"

(Approximate dimensions)

 $\ensuremath{^*}$ Window may be omitted on certain plots. Speak to Sales Advisor for details on individual plans.

Tret	Floor	
111 314		

Bedroom 1	3943 x 2860 mm	12'11" x 9'5"
Bedroom 2	3943 x 2311 mm	12'11" x 7'7"
Bathroom	1953 x 1853 mm	6'5" x 6'1"

(Approximate dimensions)

* Window may be omitted on certain plots. Speak to Sales Advisor for details

KEY

В Boiler

ST

Store

BH/ST Bulkhead Store

w/m Washing machine space

d/w Dishwasher space

Fridge/freezer space

WFH Working from home space

Dimension location

W Wardrobe space

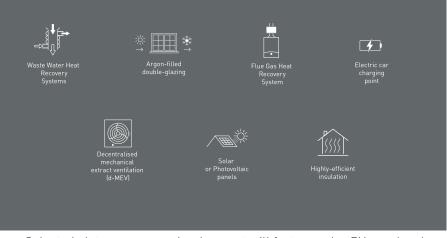






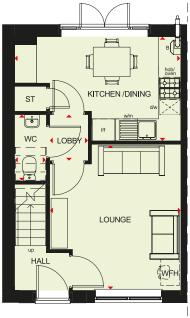
ROSEBERRY

2 BEDROOM HOME





Selected plots across our development will feature solar PV panels, please speak to our sales adviser for more information.



		(WFH
<u></u> _ <u>-</u>		
Ground Flo	oor	
Lounge	3507 x 3958 mm	11'5" x 13'0"
Kitchen/Dining	4505 x 2828 mm	14'9" x 9'3"
WC	871 x 1766 mm	2'10" x 5'10"
Lobby	999 x 1234 mm	3'3" x 4'1"

BATH P	BEDROOM 2
* LANDING	
	W
шр	w
ST	BEDROOM 1
ST	

First Floor					
Bedroom 1	3507 x 3372 mm	11'5" x 11'1"			
Bedroom 2	2524 x 3413 mm	8'3" x 11'2"			
Bathroom	1893 x 2023 mm	6'3" x 6'8"			

(Approximate dimensions)

XEY B Boiler f/f Fridge/freezer space W wardrobes
ST Store WFH Work from home space wm Washing machine space dw Dishwasher space
W wardrobes
U wardrobes



(Approximate dimensions)





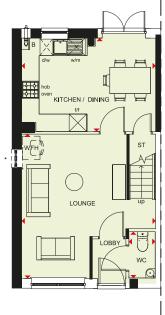
MAIDSTONE

3 BEDROOM HOME



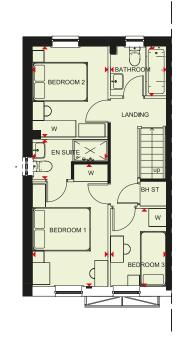


Selected plots across our development will feature solar PV panels, please speak to our sales adviser for more information.



Ground Floo	or	
Lounge	4598 x 4950mm	15'1" x 16'3"
Kitchen/Dining	4593 x 3202mm	15'1" x 10'6"
WC	901 x 1586mm	2'11" x 5'2"

* Window may be omitted on certain plots. Speak to Sales Adviser for details on individual plans.



First Floor		
Bedroom 1	2592 x 4199mm	8'6" x 13'9"
En suite	2592 x 1365mm	8'6" x 4'6"
Bedroom 2	2592 x 3107mm	8'6" x 10'2"
Bedroom 3	1918 x 2676mm	6'3" x 8'9"
Bathroom	1918 x 1702mm	6'3" x 5'7"

(Approximate dimensions)

* Window may be omitted on certain plots. Speak to Sales Adviser for details on individual plans.

 KEY
 B
 Boiler

 ST
 Store

 BH/ST
 Bulkhead Store

wm Washing machine space dw Dishwasher space

f/f

Dishwasher space Fridge/freezer space WFH Working from home space

Dimension location

W Wardrobe space







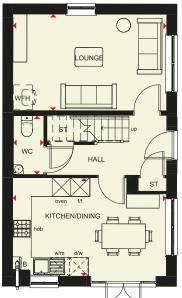
ENNERDALE

3 BEDROOM HOME





Selected plots across our development will feature solar PV panels, please speak to our sales adviser for more information.



Ground Floor				
Lounge	4955 x 3107 mm	16'3" x 10'2"		
Kitchen/Dining	4955 x 3170 mm	16'3" x 10'5"		
WC	977 x 1895 mm	3'2" x 6'3"		

(Approximate dimensions)



First Floor					
Bedroom 1	3893 x 4234 mm	12'9" x 13'11"			
En Suite	2056 x 1427 mm	6'9" x 4'8"			
Bedroom 2	3140 x 3783 mm	10'4" x 12'5"			
Bedroom 3	2227 x 2089 mm	7'4" x 6'10"			
Bathroom	1924 x 2329 mm	6'4" x 7'8"			

(Approximate dimensions)

* Window may be omitted on certain plots. Speak to Sales Adviser for details on individual plans.

KEY	В	Boiler	dw	Dishwasher space	BH/ST	Bulkhead Store
	ST	Store	f/f	Fridge/freezer space	W	Wardrobe space
	wm	Washing machine space	WEH	Working From Home space	4.5	Dimension Incatio







ELLERTON

3 BEDROOM HOME





 $Selected\ plots\ across\ our\ development\ will\ feature\ solar\ PV\ panels,\ please\ speak\ to\ our\ sales\ adviser\ for\ more\ information.$



0 15	_	ļ
Ground Flo		
Lounge	3605 x 3967mm	11'10" x 13'0"
Kitchen	4593 x 3048mm	15'1" x 10'0"
WC	1668 x 1016mm	5'6" x 3'4"

*Window may be omitted on certain plots. Speak to a Sales Advisor for details on individual plans.

BEDROOM 2	BEDROOM 3
BATHROOM BEDROOM 1	LANDING W Up

3605 x 3683mm	11'10" x 12'1"
1918 x 1716mm	6'3" x 5'8"
2708 x 3245mm	8'11" x 10'8"
2109 x 2932mm	6'11" x 9'7"
1703 x 1917mm	5'7" x 6'3"
	1918 x 1716mm 2708 x 3245mm 2109 x 2932mm

(Approximate dimensions)

 $^*\mbox{Window}$ may be omitted on certain plots. Speak to a Sales Advisor for details on individual plans.

KEY	В	Boiler	dw	Dishwasher space	W	Wardrobe space
	ST	Store	f/f	Fridge/freezer space	•	Dimension location
	wm	Washing machine space	WFH	Working from home space		







BEWDLEY

3 BEDROOM HOME







Ground Floor		
Lounge	4123 x 4307 mm	13'6" x 14'2"
Kitchen/Dining	5315 x 3773 mm	17'5" x 12'5"
Utility	2002 x 1860 mm	6'7" x 6'1"
WC	1968 x 861 mm	6'5" x 2'10"
Garage	3150 x 6000 mm	10'4" x 19'8"

(Approximate dimensions)

BEDROOM 2 BEDROOM 2 BEDROOM 2 BEDROOM 2 BEDROOM 2

First Floor		
Bedroom 1	3257 x 4348 mm	10'8" x 14'3"
En Suite	2113 x 1425 mm	6'11" x 4'8"
Bedroom 2	3185 x 3792 mm	10'5" x 12'5"
Bedroom 3	3233 x 3284 mm	10'7" x 10'9"
Bathroom	1951 x 1908 mm	6'5" x 6'3"

(Approximate dimensions)

 KEY
 B
 Boiler
 wm
 Washing machine space
 w
 Wardrobe space

 ST
 Store
 f/f
 Fridge/freezer space
 WFH
 Working from home space

 BH ST
 Bulkhead store
 dw
 Dishwasher space
 Dimension location







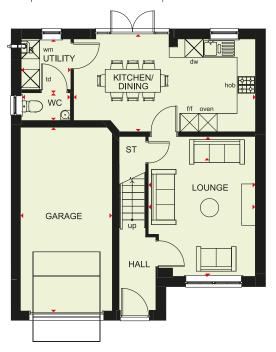
KENNFORD

4 BEDROOM HOME





Selected plots across our development will feature solar PV panels, please speak to our sales advisers for more information.



Ground Floor			
Lounge	3495 x 4568mm	11'6" x 15'0"	
Kitchen/Dining	5938 x 3030mm	19'6" x 9'11"	
WC	1589 x 889mm	5'3" x 2'11"	
Utility	1623 x 1652mm	5'4" x 5'5"	
Garage	3000 x 6000mm	9'10" x 19'8"	

(Approximate dimensions)

BEDROOM 4	BATHROOM ST LANDING	BEDROOM 2
W W W	EN SUITE	BEDROOM 1

First Floor		
Bedroom 1	3500 x 3874mm	11'6" x 12'9"
En Suite	1276 x 2390mm	4'2" x 7'10"
Bedroom 2	2498 x 3786mm	8'2" x 12'5"
Bedroom 3	3107 x 3926mm	10'2" x 12'11"
Bedroom 4	2994 x 3734mm	9'10" x 12'3"
Bathroom	1980 x 2208mm	6'6" x 7'3"

(Approximate dimensions)

KEY

B Boiler

ST Store

wm Washing machine space

w Dishwasher space

f/f Fridge/freezer space

td Tumble dryer space

WFH Working from home space

W Wardrobe space

Dimension location

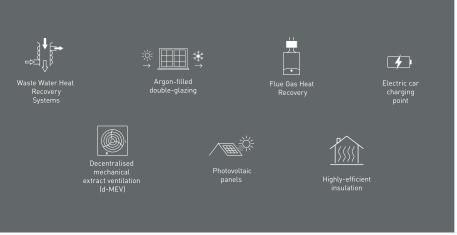






ALDERNEY

4 BEDROOM HOME





Selected plots across our development will feature solar PV panels, please speak to our sales adviser for more information.





Ground Floor		
Lounge	3095 x 5143 mm	10'2" x 16'10"
Kitchen/Breakfast/Family	4623 x 4598 mm	15'2" x 15'1"
Dining	2967 x 3307 mm	9'9" x 10'10"
WC	854 x 1641 mm	2'10" x 5'5"

[Annroximate	dimensionsl	

First Floor				
Bedroom 1	4618 x 3104 mm	15'2" x 10'2"		
En Suite	1191 x 2075 mm	3'11" x 6'10"		
Bedroom 2	4510 x 3110 mm	14'10" x 10'2"		
Bedroom 3	3737 x 3110 mm	12'3" x 10'2"		
Bedroom 4	2148 x 2270 mm	7′1″ x 7′5″		
Bathroom	1702 x 2075 mm	5'7" x 6'10"		

(Approximate dimensions)

KEY В Boiler

Dishwasher space f/f

Wardrobe space Dimension location

ST Store Washing machine space

Fridge/freezer space Working from home space







ALDERNEY

4 BEDROOM HOME





Selected plots across our development will feature solar PV panels, please speak to our sales adviser for more information.





Ground Floor			
Lounge	3095 x 5143 mm	10'2" x 16'10"	
Kitchen/Breakfast/Family	4623 x 4598 mm	15'2" x 15'1"	
Dining	2967 x 3307 mm	9'9" x 10'10"	
WC	854 x 1641 mm	2'10" x 5'5"	

Lounge	0070 X 0140 IIIIII	10 E X 10 10
Kitchen/Breakfast/Family	4623 x 4598 mm	15'2" x 15'1"
Dining	2967 x 3307 mm	9'9" x 10'10"
WC	854 x 1641 mm	2'10" x 5'5"
(Approximate dimensions)		

Bedroom 1	4618 x 3104 mm	15'2" x 10'2"
En Suite	1191 x 2075 mm	3'11" x 6'10"
Bedroom 2	4510 x 3110 mm	14'10" x 10'2"
Bedroom 3	3737 x 3110 mm	12'3" x 10'2"
Bedroom 4	2148 x 2270 mm	7′1″ x 7′5″
Bathroom	1702 x 2075 mm	5'7" x 6'10"

(Approximate dimensions)

First Floor

KEY В Boiler ST Store Washing machine space

Dishwasher space f/f Fridge/freezer space Working from home space Wardrobe space Dimension location





KINGSVILLE

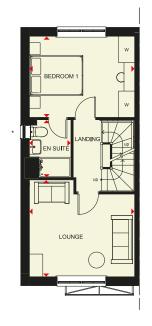
3 BEDROOM HOME





Selected plots across our development will feature solar PV panels, please speak to our sales adviser for more information.







Ground Floor			
Dining/Family	3931 x 4800 mm	12'11" x 15'9"	
Kitchen	1866 x 3060 mm	6'1" x 10'0"	
Study	1866 x 2744 mm	6'1" x 9'0"	
WC.	860 v 1615 mm	2'10" y 5'4"	

First Floor			
Lounge	3936 x 3625 mm	12'11" x 11'11"	
Bedroom 1	3936 x 3037 mm	12'11" x 10'0"	
En Suite	1551 x 2163 mm	5'1" x 7'1"	

^{*} Window may be omitted on certain plots. Speak to Sales Adviser for details on individual plans.

Second Floor			
Bedroom 2	3936 x 3503 mm	12'11" x 11'6"	
Bedroom 3	3936 x 3488 mm	12'11" x 11'5"	
Bathroom	1705 x 1963 mm	5'7" x 6'5"	

KEY

В Boiler ST Store

Washing machine space

d/w f/f BH/ST Bulkhead Store

Dishwasher space Fridge/freezer space Wardrobe space

Dimension location

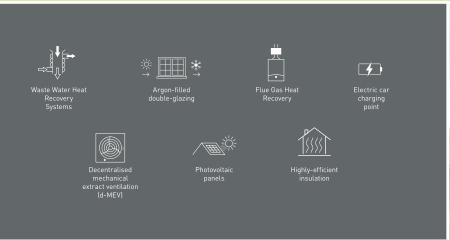






RADLEIGH

FOUR BEDROOM HOME





Selected plots across our development will feature solar PV panels, please speak to our sales adviser for more information.





Ground Floor			
Lounge	3361 x 5041mm	11'0" x 16'6"	
Kitchen/Dining/ Family	8110 x 3578 mm	26'7" x 11'9"	
Study	2273 x 2153 mm	7′5″ x 7′1″	
Utility	1558 x 1655 mm	5′1″ x 5′5″	
WC	850 x 1621 mm	2'9" x 5'4"	

First Floor	_	
Bedroom 1	3557 x 3853mm	11'8" x 12'8"
En Suite	1465 x 2287 mm	4'10" x 7'6"
Bedroom 2	3423 x 4335 mm	11'3" x 14'3"
Bedroom 3	2824 x 3345 mm	9'3" x 11'0"
Bedroom 4	2973 x 3147 mm	9'9" x 10'4"
Bathroom	2137 x 1694 mm	7'0" x 5'7"

 KEY
 B
 Boiler
 dw
 Dishwasher space

 ST
 Store
 f/f
 Fridge/freezer space

 wm
 Washing machine space
 td
 Tumble dryer space

w Wardrobe spaceDimension location







RADLEIGH

FOUR BEDROOM HOME





Selected plots across our development will feature solar PV panels, please speak to our sales adviser for more information.





Ground Floor			
Lounge	3361 x 5041mm	11'0" x 16'6"	
Kitchen/Dining/ Family	8110 x 3578 mm	26'7" x 11'9"	
Study	2273 x 2153 mm	7′5″ x 7′1″	
Utility	1558 x 1655 mm	5′1″ x 5′5″	
WC	850 x 1621 mm	2'9" x 5'4"	

First Floor	_	
Bedroom 1	3557 x 3853mm	11'8" x 12'8"
En Suite	1465 x 2287 mm	4'10" x 7'6"
Bedroom 2	3423 x 4335 mm	11'3" x 14'3"
Bedroom 3	2824 x 3345 mm	9'3" x 11'0"
Bedroom 4	2973 x 3147 mm	9'9" x 10'4"
Bathroom	2137 x 1694 mm	7'0" x 5'7"

KEY	В	Boiler	dw	Dishwasher space
	ST	Store	f/f	Fridge/freezer space
	wm	Washing machine space	td	Tumble dryer space

w Wardrobe space

Dimension location







HALE

4 BEDROOM DETACHED HOME









Ground Floor		
Lounge	3380 x 5160 mm	11'1" x 16'11"
Kitchen/Dining/Family	5511 x 3995 mm	18'1" x 13'1"
Utility	1982 x 1696 mm	6'6" x 5'7"
WC	997 x 1662 mm	3'3" x 5'5"

(Approximate dimensions)

* Window may be omitted on certain plots. Speak to a Sales Adviser for details on individual plots

First Floor		
Bedroom 1	3536 x 3990 mm	11'7" x 13'1"
En Suite	2698 x 1804 mm	8'10" x 5'11"
Bedroom 2	3536 x 3617 mm	11'7" x 11'10"
Bedroom 3	3463 x 3655 mm	11'4" x 12'0"
Bedroom 4	3107 x 3458 mm	10'2" x 11'4"
Bathroom	2076 x 1989 mm	6'10" x 6'6"

(Approximate dimensions)

* Window may be omitted on certain plots. Speak to a Sales Adviser for details on individual plots

KEY В Boiler f/f Fridge/freezer space WFH Working from home space ST Store W Wardrobe space dw Dishwasher space Washing machine space td wm Tumble dryer space Dimension location

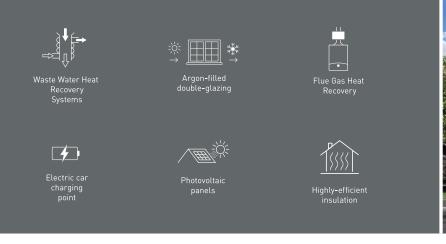






HALE

4 BEDROOM DETACHED HOME









Ground Floor		
Lounge	3380 x 5160 mm	11'1" x 16'11"
Kitchen/Dining/Family	5511 x 3995 mm	18'1" x 13'1"
Utility	1982 x 1696 mm	6'6" x 5'7"
WC	997 x 1662 mm	3'3" x 5'5"

(Approximate dimensions)

First Floor		
Bedroom 1	3536 x 3990 mm	11'7" x 13'1"
En Suite	2698 x 1804 mm	8'10" x 5'11"
Bedroom 2	3536 x 3617 mm	11'7" x 11'10"
Bedroom 3	3463 x 3655 mm	11'4" x 12'0"
Bedroom 4	3107 x 3458 mm	10'2" x 11'4"
Bathroom	2076 x 1989 mm	6'10" x 6'6"

(Approximate dimensions)

* Window may be omitted on certain plots. Speak to a Sales Adviser for details on individual plots

KEY	В	Boiler	f/f	Fridge/freezer space	WFH	Working from home space
	ST	Store	dw	Dishwasher space	W	Wardrobe space
	14/100	Washing mashing space	+d	Tumble dryer chace	4.5	Dimension lesstion



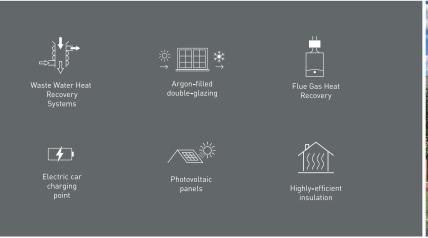




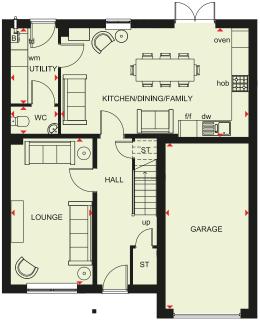
^{*} Window may be omitted on certain plots. Speak to a Sales Adviser for details on individual plots

ASHBURTON

4 BEDROOM HOME









BATHROCM	BEDROOM 4
EN SUITE ST W CYL	ANDING W BEDROOM 3
BEDROOM 2 STUDY	

Ground Floor	l	
Lounge	2947 x 5270 mm	9'8" x 17'3"
Kitchen/Dining/Family	6772 x 3910 mm	22'3" x 12'10"
Utility	1700 x 2723 mm	5'7" x 8'11"
WC	1666 x 966 mm	5'6" x 3'2"
Garage	3015 x 6000 mm	9'11" x 19'8"
(Approximate dimensions)		

3222 x 4323 mm	10'7" x 14'2"
2185 x 1395 mm	7'2" x 4'7"
3111 x 3950 mm	10'2" x 13'0"
3227 x 5569 mm	10'7" x 18'3"
3067 x 3288 mm	10'1" x 10'9"
2046 x 2313 mm	6'9" x 7'7"
2095 x 2681 mm	6'10" x 8'10"
	2185 x 1395 mm 3111 x 3950 mm 3227 x 5569 mm 3067 x 3288 mm 2046 x 2313 mm

(Approximate dimensions)

*reduced headroom

KEY В Boiler

ST Store Washing machine space

Dishwasher space f/f Fridge/freezer space

Wardrobe space

W

Dimension location







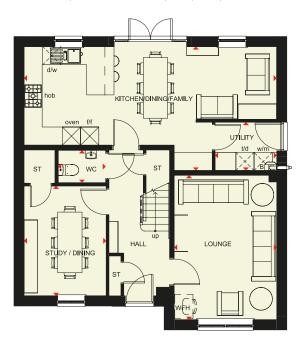
LAMBERTON

5 BEDROOM HOME





Selected plots across our development will feature solar PV panels, please speak to our sales adviser for more information.



BEDROOM 2 BEDROOM 2 W LANDING	BEDROOM 4
W ST W	BATY/ROOM O
BEDROOM 1 EN SUITE W	BEDROOM 3

Ground Floor		
Lounge	3385 x 4763 mm	11'1" x 15'8"
Kitchen/Dining/Family	8330 x 4088 mm	27'4" x 13'5"
Study / Dining	2712 x 3622 mm	8'11" x 11'11"
Utility	2039 x 1595 mm	6'8" x 5'3"
WC	1567 x 1067 mm	5'2" x 3'6"

First Floor		
Bedroom 1	3750 x 4209 mm	12'4" x 13'10"
En suite	1490 x 2018 mm	4'11" x 6'7"
Bedroom 2	2706 x 3916 mm	8'11" x 12'10"
Bedroom 3	3385 x 3893 mm	11'1" x 12'9"
Bedroom 4	3018 x 3916 mm	9'11" x 12'10"
Bedroom 5	2523 x 2305 mm	8'3" x 7'7"
Bathroom	1953 x 2931 mm	6'5" x 9'7"

(Approximate dimensions)

KEY B Boiler ST Store

wm Washing machine space

dw Dishwasher space

f/f Fridge/freezer space

Tumble dryer space

WFH Working from home space

W Wardrobe space

Dimension location



(Approximate dimensions)





CUSTOMER SERVICE BY BARRATT HOMES

BUILDING OUR CUSTOMER SERVICE TO BE THE BEST

At Barratt we are genuinely committed to delivering the highest standards of customer service. The same exacting standards that have helped us win more quality awards than any other major housebuilder also ensure we look after our customers as well as we possibly can.

We believe that solid foundations are as important to a customer relationship as they are to a building. During the planning and design process we go to great lengths to make sure the homes and developments we build are perfectly in tune with the needs and aspirations of their prospective owners.

Our Directors carry out weekly site inspections before, during and after the build process. As your home is built, it is checked at every stage to ensure it reaches the exacting standards we demand.

Our Customer Service Charter lays out our commitments to you and details the care, support and assistance we'll provide you with throughout your purchase and long after you've moved in.

As a result of the outstanding service we provide to our customers, we have been awarded the exceptional accreditation of "5 Star Builder" by the independent Home Builders Federation. 29,000 homebuyers across the country took part in the survey and this honour recognises the highest levels of positive recommendation by our customers, as well as the superior build quality of our homes.





BUILD YOUR FUTURE IN AN ENERGY-EFFICIENT BARRATT HOME

Designed for modern living

Our cleverly laid out rooms give you flexible, multi-purpose spaces which flow between indoors and out, so you can lead the life you want.

Energy-efficient and low cost to run

Our homes are built to be efficient and could save you thousands each year on your energy bills. With efficient heating systems, highly thermally efficient insulation throughout and argon-filled double glazing.

Peace of mind

Our homes come with an NHBC warranty † and insurance policy, known as Buildmark, which includes a 2 year builder warranty period, followed by an 8 year insurance cover - so you can settle in to your new home without the worry of unexpected costs.

Award-winning quality year after year

You'll find quality in all our homes and everything we do, that's why year after year we win awards - voted for by the industry and our customers.

We're here to help

Our expert Sales Advisers are on hand throughout your homebuying journey, giving you the best possible service and support every step of the way.



Scan for more information

^{†2-}year builder warranty from legal completion directly from Barratt Homes, backed by NHBC's resolution service. Then 8 years of structural defects insurance cover with NHBC. Although all of our homes come with an NHBC warranty, it is not always an NHBC Buildmark Warranty. Please speak to a Sales Adviser on your chosen development to confirm which NHBC warranty will apply to your selected plot. "We" refers to the Barratt Developments PLC group brands including Barratt London, Barratt Homes and David Wilson Homes. Based on HBF brands to a friend.

NEW HOMES QUALITY CODE

Housebuilders and developers who build new homes will be expected to register with the New Homes Quality Board (NHQB). As long as a housebuilder or developer has followed the correct registration process, including completing the necessary training, introducing a complaints procedure, and following other processes and procedures that are needed to meet the requirements of this New Homes Quality Code (the code), they will become a registered developer.

Registered developers agree to follow the code and the New Homes Ombudsman Service, including accepting the decisions of the New Homes Ombudsman in relation to dealings with customers. If a registered developer does not meet the required standards, or fails to accept and act in line with the decisions of the New Homes Ombudsman, they may have action taken against them, including being removed from the register of registered developers.

The code sets out the requirements that registered developers must meet. The code may be updated from time to time to reflect changes to industry best practice as well as the decisions of the New Homes Ombudsman Service.

All homes built by registered developers must meet buildingsafety and other regulations. All registered developers should aim to make sure there are no snags or defects in their properties before the keys are handed over to a customer. If there are any snags or defects, these should be put right within the agreed timescales.

WHAT THE CODE COVERS

For the purposes of this code, 'customer' means a person who is buying or intends to buy a new home which they will live in or give to another person. (If a new home is being bought in joint names, 'the customer' includes all the joint customers.) However, the New Homes Quality Board have also started work to consider other groups of customers and what they should be able to expect from a new home. This includes shared owners and people who are buying a new home to let to other people. Any changes the New Homes Quality Board make to the code to reflect the needs of other groups of customers will be developed through consultation, and they will continually assess and review the effectiveness of the code, and any new laws or regulations that apply. Other areas which are not covered by the code are claims for loss of property value or blight (where a property falls in value or becomes difficult to sell because of major public work in the area), personal injury or claims that are not covered by the scheme rules of the New Homes Ombudsman Service.













0333 355 8475

