# THE LILIES

WELSHPOOL ROAD, BICTON HEATH, SHREWSBURY, SHROPSHIRE, SY3 8HA



A STUNNING DEVELOPMENT OF 2, 3,4 & 5 BEDROOM HOMES



# STUNNING HOMES IN A GREAT LOCATION

On the western outskirts of Shrewsbury, The Lilies brings you brand new two, three and four bedroom homes. Enjoy being within easy reach to high street shops, cafes, restaurants and leisure amenities, all just over three miles away, whilst families with young children are in walking distance of 'Outstanding' rated schooling.

Thinking of commuting? Nearby the A458, A5 and M54 bring you closer to the Midlands and beyond the Welsh border.







# CREATING A SUSTAINABLE COMMUNITY WHERE FAMILIES AND NATURE CAN THRIVE

At Barratt Homes, we do more than simply craft beautiful homes and desirable developments.

We design and build great places that meet the highest standards, and that promote sustainable, healthy and happy living for our customers.

We know we must give our customers confidence that their homes are designed and built to meet the challenges of the future.

We do this through creating places where people and nature can thrive.



















# WE'RE HELPING TO MAKE YOUR HOME MORE ENERGY-EFFICIENT

We create low-carbon and efficient homes that are designed and built for better living and meet the challenges of the future.



\*Source: Water UK \*Source: Wat

'We', 'our', 'us' refers to the Barratt Developments PLC Group brands including Barratt Homes, David Wilson Homes and Barratt London. Some of the features shown may not be available with every Barratt home or on every Barratt development.

Please speak to a Sales Adviser for details of the features available on the home and development you are interested in. To find out more about the energy-efficiency and sustainability of our homes visit our website.

All images used are for illustrative purposes only. Information correct at time of publishing.

# THE LILIES

### **DEVELOPMENT LAYOUT**

Kenley

2 bedroom home

Roseberry

2 bedroom hor

Ellerton

3 bedroom home

Ennerdale
3 bedroom home

Maidstone

3 bedroom home

Lutterworth 3 bedroom home

3 bedroom home

Kingsville

3 / 4 bedroom home
Kingsley

4 bedroom hom

Radleigh

4 bedroom home

Alderne

4 bedroom home
Alfreton

// hedroon

Alnmouth

4 pedroc

4 bedroom home

Affordable Housing

BCP Bin Collection Point

V Visitor Parking Space





Parkland area

New tree



Mature tree



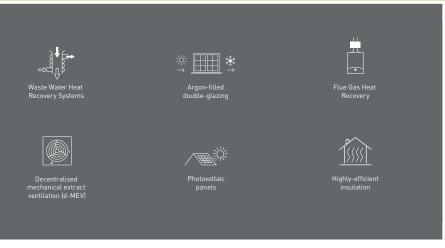
Positioning of our sustainability features are subject to change. Speak to a Sales Adviser for more information.

barratthomes.co.uk 0333 355 8475



# HALTON

### 4 BEDROOM HOME





Selected plots across our development will feature solar PV panels, please speak to our sales adviser for more information



BEDROOM 2	BATHROOM 3
	LANDING
EN SUITE W	W W BEDROOM 4
	LANDING
BEDROOM 1	<b>—</b> • • • • • • • • • • • • • • • • • • •

#### **Ground Floor**

Lounge	3380 x 4938 mm	11'1" x 16'2"
Kitchen/Dining/Family	5501 x 4000 mm	18'1" x 13'1"
WC	864 x 1742 mm	2'10" x 5'9"
Utility	1771 x 1776 mm	5'10" x 5'10"
Garage	2655 x 5240 mm	8'9" x 17'2"

(Approximate dimensions)

\* Window may be omitted on certain plots. Speak to Sales Adviser for details on individual plans.

Firet	0.0	

Bedroom 1	3536 x 3775 mm	11'7" x 12'5"
En Suite	2698 x 1801 mm	8'10" x 5'11"
Bedroom 2	3536 x 3622 mm	11'7" x 11'11"
Bedroom 3	3108 x 3655 mm	10'2" x 12'0"
Bedroom 4	2853 x 3463 mm	9'4" x 11'4"
Bathroom	2076 x 1959 mm	6'10" x 6'5"

(Approximate dimensions)

 ${}^{\star}$  Window may be omitted on certain plots. Speak to Sales Adviser for details on individual plans.

KEY

B Boiler

w Dishwasher space

WFH Working from home space

ST Store

f/f Fridge/freezer space

W Wardrobe space

wm Washing machine space

td Tumble dryer space

Dimension location

**-**

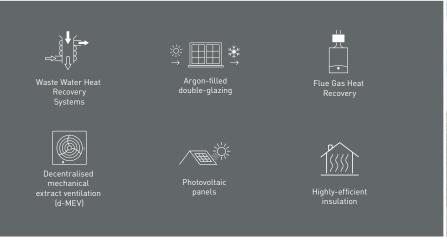






# KINGSVILLE

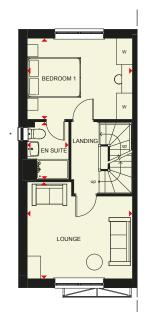
### 3 BEDROOM HOME





Selected plots across our development will feature solar PV panels, please speak to our sales adviser for more information.







Ground Flo	oor	
Dining/Family	3931 x 4800 mm	12'11" x 15'9"
Kitchen	1866 x 3060 mm	6'1" x 10'0"
Study	1866 x 2744 mm	6'1" x 9'0"
WC	860 x 1615 mm	2'10" x 5'4"

First Floor		
Lounge	3936 x 3625 mm	12'11" x 11'11"
Bedroom 1	3936 x 3037 mm	12'11" x 10'0"
En Suite	1551 x 2163 mm	5'1" x 7'1"

<sup>\*</sup> Window may be omitted on certain plots. Speak to Sales Adviser for details on individual plans.

Second Floor		
Bedroom 2	3936 x 3503 mm	12'11" x 11'6"
Bedroom 3	3936 x 3488 mm	12'11" x 11'5"
Bathroom	1705 x 1963 mm	5'7" x 6'5"

- \* Window may be omitted on certain plots. Speak to Sales Adviser for details on individual plans.
- † Please note there is reduced headroom in these bedrooms, please refer to

KEY В d/w Boiler Dishwasher space W Wardrobe space ST f/f Store Fridge/freezer space RL Roof Light BH/ST Bulkhead Store Washing machine space Dimension location







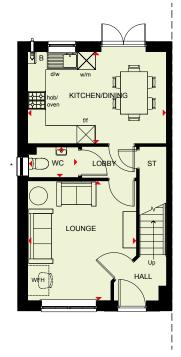
# **ELLERTON**

### 3 BEDROOM HOME





Selected plots across our development will feature solar PV panels, please speak to our sales adviser for more information.



Ground Floo	or

Lounge	3605 x 3967mm	11'10" x 13'0"
Kitchen/Dining	4593 x 3048mm	15'1" x 10'0"
WC	1668 x 1016mm	5'6" x 3'4"

(Approximate dimensions)

\*Window may be omitted on certain plots. Speak to a Sales Advisor for details on individual plans.

BEDROOM 2 BEDROOM 3
LANDING
BATHROOM
w Up
EDROOM 1
EN SUITE V

First Floor		
Bedroom 1	3605 x 3683mm	11'10" x 12'1"
En suite	1918 x 1716mm	6'3" x 5'8"
Bedroom 2	2708 x 3245mm	8'11" x 10'8"
Bedroom 3	2109 x 2932mm	6'11" x 9'7"
Bathroom	1703 x 1917mm	5'7" x 6'3"

(Approximate dimensions)

\*Window may be omitted on certain plots. Speak to a Sales Advisor for details on individual plans.

KEY

B Boiler

dw

Wardrobe space

ST Store

f/f Fridge/freezer space

Dishwasher space

Dimension location

Washing machine space WFH Working from home space







### **ELLERTON**

THE CLASSIC COLLECTION

### 3 BEDROOM HOME



- Bright, practical home, ideal for modern family living
- Large, open-plan kitchen with ample dining space has French doors leading to the rear garden
- Good-sized lounge for all the family to relax in
- Upstairs, the main bedroom has an en suite shower room, and there is a further double bedroom, a single bedroom and a family bathroom



Ground	Flo	or	
Lounge			-

3605 x 3972mm 4598 x 3048mm Kitchen/Dining WC 1703 x 1050mm

[Approximate dimensions

\* Window may be omitted on certain plots. Speak to a Sales Adviser for details on individual plots



#### First Floor

Bedroom 1	3605 x 4138mm	11'10" x 13'7"
En Suite	1918 x 1716mm	6'4" x 5'8"
Bedroom 2	2708 x 3250mm	8'11" x 10'8"
Bedroom 3	2109 x 2932mm	6'11" x 9'7"
Bathroom	1703 x 1917mm	5'7" x 6'3"

[Approximate dimensions]

\* Window may be omitted on certain plots. Speak to a Sales Adviser for details on individual plots

ST Store BH ST Bulkhead store

wm Washing machine space f/f Fridge/freezer space

dw Dishwasher space

WFH Working from home space w Wardrobe space





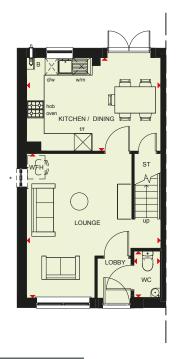
# MAIDSTONE

### 3 BEDROOM HOME





Selected plots across our development will feature solar PV panels, please speak to our sales adviser for more information.



Ground Floor		
Lounge	4598 x 4950mm	15'1" x 16'3"
Kitchen/Dining	4593 x 3202mm	15'1" x 10'6"
WC	901 x 1586mm	2'11" x 5'2"

(Approximate dimensions)

\* Window may be omitted on certain plots. Speak to Sales Adviser for details on individual plans.



First Floor		
Bedroom 1	2592 x 4199mm	8'6" x 13'9"
En suite	2592 x 1365mm	8'6" x 4'6"
Bedroom 2	2592 x 3107mm	8'6" x 10'2"
Bedroom 3	1918 x 2676mm	6'3" x 8'9"
Bathroom	1918 x 1702mm	6'3" x 5'7"

(Approximate dimensions)

\* Window may be omitted on certain plots. Speak to Sales Adviser for details on individual plans.

KEY B Boiler
ST Store
BH/ST Bulkhead Store

wm Washing machine space

dw Dishwasher space
f/f Fridge/freezer space

WFH Working from home space

W Wardrobe space

◆ Dimension location







### MAIDSTONE

THE CLASSIC COLLECTION

### 3 BEDROOM HOME



- An ideal family home designed with plenty of space for modern living
- The ground floor comprises a good-sized lounge and an open-plan kitchen with dining area and French doors leading to the garden
- The first floor has two double bedrooms, the generous main with en suite, a single bedroom, and a family bathroom



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oullu-	

Lounge	4598 x 4955mm	15'1" x 16'3"
Kitchen/Dining	4598 x 3202mm	15'1" x 10'6"
WC	935 x 1620mm	3'1" x 5'4"

(Approximate dimensions)

\*Window may be omitted on certain plots. Speak to a Sales Adviser for details on individual plans.



First Floor	_	
Bedroom 1	2592 x 4204mm	8'6" x 13'10"
En Suite	2592 x 1365mm	8'6" x 4'6"
Bedroom 2	2592 x 3112mm	8'6" x 10'3"
Bedroom 3	1918 x 2676mm	6'4" x 8'9"
Bathroom	1918 x 1702mm	6'4" x 5'7"

(Approximate dimensions)

\*Window may be omitted on certain plots. Speak to a Sales Adviser for details on individual plans.

KI	ΞY	

B Boiler ST Store

BH ST Bulhead store

wm Washing machine space f/f Fridge/freezer space

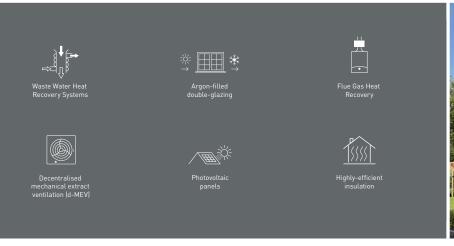
f/f Fridge/freezer space dw Dishwasher space w Wardrobe space





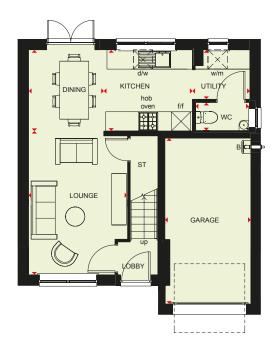
# DENBY

### 3 BEDROOM HOME





Selected plots across our development will feature solar PV panels, please speak to our sales adviser for more information



BEDROOM 3	BATHROOM EN SUITEX  W  LANDING
W W BEDROOM 2	BEDROOM 1  BH ST
	WEH

Ground Floor		
Lounge	3067 x 4457 mm	10'1" x 14'7"
Kitchen	2750 x 2523 mm	9'0" x 8'3"
Dining	2330 x 2523 mm	7'8" x 8'3"
Utility	1784 x 1533 mm	5'10" x 5'0"
WC	1662 x 869 mm	5'5" x 2'10"
Garage	2663 x 5142 mm	8'9" x 16'10"

1 11 30 1 1001		
Bedroom 1	2770 x 4361mm	9'1" x 14'4"
En suite	2026 x 1412mm	6'8" x 4'8"
Bedroom 2	3072 x 3829mm	10'1" x 12'7"
Bedroom 3	2722 x 3284mm	8'11" x 10'9"
Bathroom	1950 x 1913mm	6'5" x 6'3"

(Approximate dimensions)

First Floor



(Approximate dimensions)





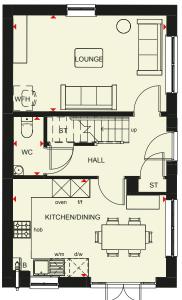
# **ENNERDALE**

### 3 BEDROOM HOME





Selected plots across our development will feature solar PV panels, please speak to our sales adviser for more information.



Ground Flo	oven of KITCHEN/DINING W/m d/w	
	4955 x 3107 mm	16'3" x 10'2"
Lounge	4/33 X 310/ IIIIII	10 3 X 10 Z

4955 x 3170 mm 16'3" x 10'5" 977 x 1895 mm 3'2" x 6'3"

(Approximate	dimensions
() ippi oxiiiiate	anniensions)

Kitchen/Dining



First Floor		
Bedroom 1	3893 x 4234 mm	12'9" x 13'11"
En Suite	2056 x 1427 mm	6'9" x 4'8"
Bedroom 2	3140 x 3783 mm	10'4" x 12'5"
Bedroom 3	2227 x 2089 mm	7'4" x 6'10"
Bathroom	1924 x 2329 mm	6'4" x 7'8"

(Approximate dimensions

\* Window may be omitted on certain plots. Speak to Sales Adviser for details on individual plans.

KEY B Boiler dw Dishwasher space BH/ST Bulkhead Store
ST Store f/f Fridge/freezer space W Wardrobe space
wm Washing machine space WFH Working From Home space Dimension location







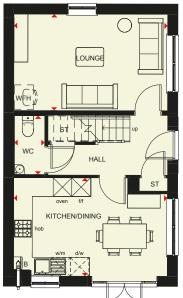
# **ENNERDALE**

### 3 BEDROOM HOME





Selected plots across our development will feature solar PV panels, please speak to our sales adviser for more information.



Ground Flo	KITCHEN/DINING MINING M	
Lounge	4955 x 3107 mm	16'3" x 10'2"
Kitchen/Dining	4955 x 3170 mm	16'3" x 10'5"

(Approximate dimensions)

977 x 1895 mm 3'2" x 6'3"

st Floor	THROOM	веркоом	N SUITE OF
oom 1	3893 x 4234	mm	12'9" x 13'11"

BEDROOM

First Floor		
Bedroom 1	3893 x 4234 mm	12'9" x 13'11"
En Suite	2056 x 1427 mm	6'9" x 4'8"
Bedroom 2	3140 x 3783 mm	10'4" x 12'5"
Bedroom 3	2227 x 2089 mm	7'4" x 6'10"
Bathroom	1924 x 2329 mm	6'4" x 7'8"

(Approximate dimensions)

\* Window may be omitted on certain plots. Speak to Sales Adviser for details on individual plans.

 KEY
 B
 Boiler
 dw
 Dishwasher space
 BH/ST
 Bulkhead Store

 ST
 Store
 f/f
 Fridge/freezer space
 W
 Wardrobe space

 wm
 Washing machine space
 WFH
 Working From Home space
 Image: Company of the property of th







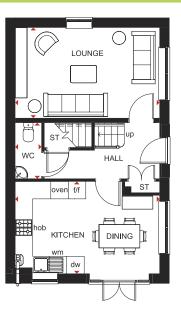
### **ENNERDALE**

### THE CLASSIC COLLECTION

### 3 BEDROOM DETACHED HOME

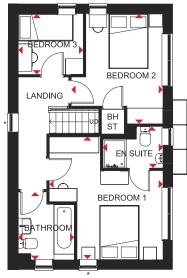


- Light floods into this attractive three bedroom home through oversized windows
- A dual-aspect lounge and bright, fully fitted kitchen with dining area opening onto the garden provide space that's ideal for modern living
- Upstairs are two spacious, dual-aspect double bedrooms, the main with en suite, and a single bedroom and family bathroom



Ground Floor			
Lounge	4960 x 3112mm	16'3" x 10'2"	
Kitchen/Dining	4960 x 3170mm	16'3" x 10'5"	
WC	1929 x 911mm	6'4" x 2'11"	

[Approximate dimensions]



First Floor		
Bedroom 1	4239 x 3898mm	13'11" x 12'9"
En Suite	2061 x 1427mm	6'9" x 4'8"
Bedroom 2	3783 x 3145mm	12'5" x 10'4"
Bedroom 3	2227 x 2089mm	7'4" x 6'10"
Bathroom	2334 x 1924mm	7'8" x 6'4"

\* Window may be omitted on certain plots. Speak to a Sales Adviser for details on

wm Washing machine space

f/f Fridge/freezer space

dw Dishwasher space

BH ST Bulkhead Store





# LUTTERWORTH

### 3 BEDROOM HOME





Selected plots across our development will feature solar PV panels, please speak to our sales adviser for more information.





### Ground Floor

Lounge	3040 x 5380 mm	10'0" x 17'8"
Kitchen/Dining	4276 x 5385 mm	14'0" x 17'8"
WC	99% v 150% mm	3'3" v /.'11"

(Approximate dimensions)

FIRST FLOOR			
Bedroom 1	3107 x 3594 mm	10'2" x 11'9"	
En Suite	1648 x 2159 mm	5′5″ x 7′1″	
Redroom 2	3404 x 3158 mm	11'2" x 10'4"	

3540 x 2129 mm

(Approximate dimensions)

Bedroom 3

Bathroom

KEY

B Boile

ST Store

m Washing machine space

f/f Fridge/freezer space

dw Dishwasher space

W Wardrobe space

WFH Work from home space

Dimension location







11'7" x 7'0"

2519 x 1954 mm 8'3" x 6'5"

### LUTTERWORTH

THE CLASSIC COLLECTION

### 3 BEDROOM HOME



- Great use of a corner plot to create a spacious home
- Bright and flexible areas to enjoy modern-day living
- French doors open onto the rear garden from both the dual-aspect lounge and the open-plan kitchen with dining area
- Galleried landing leads to two double bedrooms, the main with en suite, a single bedroom and the family bathroom



#### **Ground Floor**

Lounge	5385 x 3045mm	17'8" x 10'0"
Kitchen/Dining	4274 x 5385mm	14'0" x 17'8"
WC	1028 x 1441mm	3'4" x 4'9"

[Approximate dimensions]



#### First Floor

Bedroom 1	3107 x 3599mm	10'2" x 11'10"
En Suite	1648 x 2159mm	5'5" x 7'1"
Bedroom 2	3404 x 3163mm	11'2" x 10'5"
Bedroom 3	3540 x 2134mm	11'7" x 7'0"
Bathroom	2519 x 1958mm	8'3" x 6'5"

[Approximate dimensions]

wm Washing machine space

f/f Fridge/freezer space

Dishwasher space





### **KINGSVILLE**

THE CLASSIC COLLECTION

### 4 BEDROOM HOME



- An ideal family home designed over three floors
- A generous open-plan kitchen with dining and family areas, and a fourth bedroom/study are on the ground floor
- On the first floor, oversized windows fill the lounge and main bedroom with light, giving them a bright and airy feeling, and the bedroom has an en suite
- The second floor offers a further double bedroom, a single bedroom and a family bathroom



### **Ground Floor**

Family/Dining	3936 x 4820mm	12'11" x 15'10"
Kitchen	1866 x 3060mm	6'1" x 10'0"
Study/ Bedroom 4	1866 x 2749mm	6'1" x 9'0"
WC	861 x 1649mm	2'10" x 5'5"

(Approximate dimensions)



### First Floor

Lounge	3936 x 3630mm	12'11" x 11'11"
Bedroom 1	3936 x 3042mm	12°11" x 10°0"
En Suite	1551 x 2163mm	5'1" x 7'1"

(Approximate dimensions)

 $^{\ast}$  Window may be omitted on certain plots. Speak to a Sales Adviser for details on individual plots.



#### Second Floor

Bedroom 2	3936 x 3508mm <sup>+</sup>	12'11" x 11'6"+
Bedroom 3	3936 x 3325mm <sup>+</sup>	12'11" x 10'11"+
Bathroom	1761 x 1963mm	5'9" x 6'5"

(Approximate dimensions

\*Window may be omitted on certain plots. Speak to a Sales Adviser for details on individual plots.

\*Overall floor dimension includes lower ceiling areas

Y B Boiler wm Washing machine space
ST Store f/f Fridge/freezer space
BH ST Bulkhead Store dw Dishwasher space

RL Roof light





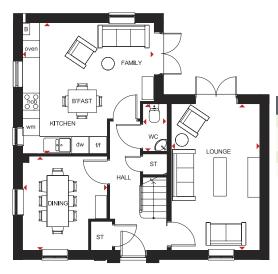
### **ALDERNEY**

THE CLASSIC COLLECTION

### 4 BEDROOM DETACHED HOME



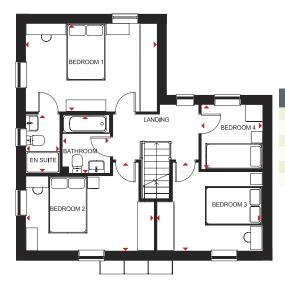
- A large fitted kitchen with family and breakfast areas provides this spacious home with the ideal hub for all the family
- French doors leading to the rear garden from both the kitchen and the separate lounge give it a bright and airy feeling, and there is a separate dual-aspect dining room
- Upstairs are three double bedrooms, the main bedroom with en suite, a single bedroom and a family bathroom



#### Ground Floor

Lounge	5148 x 3110mm	16'11" x 10'2"
Kitchen/Family/ Breakfast	4623 x 4603mm	15'2" x 15'1"
Dining	3307 x 2972mm	10'10" x 9'9"
WC	1675 x 853mm	5'6" x 2'10"

[Approximate dimensions]



edroom 1	4623 x 3104mm	15'2" x 10'2"
n Suite	2075 x 1191mm	6'10" x 3'11"
edroom 2	4523 x 3115mm	14'10" x 10'3"
edroom 3	3724 x 3115mm	12'3" x 10'3"
edroom 4	2275 x 2163mm	7'6" x 7'1"
athroom	2075 x 1702mm	6'10" x 5'7"

[Approximate dimensions]

KEY

Boiler

SI Sto

wm Washing machine space

f/f Fridge/freezer space

Dishwasher space





### ALNMOUTH

### THE CLASSIC COLLECTION

### 4 BEDROOM HOME



- The lounge of this bright and airy home is generously sized with ample room to relax
- The open-plan kitchen, with utility area and family space, makes an ideal family hub. Both these rooms have French doors leading to the garden
- A separate dining room, and a study are also on the ground floor
- Upstairs are four double bedrooms, the main bedroom with en suite, and family bathroom



#### **Ground Floor**

Lounge	5851 x 3552mm	19'2" x 11'7"
Dining Room	3400 x 2922mm	11'1" x 9'6"
Family/Kitchen	4150 x 5045mm	13'6" x 16'6"
Study	2010 x 2922mm	6'6" x 9'6"
Utility	1612 x 1562mm	5'3" x 5'1"
WC	1668 x 852mm	5'5" x 2'8"

(Approximate dimensions)



#### First Floor

Bedroom 1	3977 x 3859mm	13'0" x 12'7"
En Suite	1443 x 2138mm	4'7" x 7'0"
Bedroom 2	5678 x 2970mm	18'6" x 9'7"
Bedroom 3	2950 x 3572mm	9'7" x 11'7"
Bedroom 4	3614 x 2793mm	11'9" x 9'2"
Bathroom	2984 x 2169mm	9'8" x 7'11"

[Approximate dimensions]

KEY

Boiler BH ST Bulkhead Store

f/f Fridge/freezer space

dw Dishwasher space

w Wardrobe space





### CUSTOMER SERVICE BY BARRATT HOMES

#### **BUILDING OUR CUSTOMER SERVICE TO BE THE BEST**

At Barratt we are genuinely committed to delivering the highest standards of customer service. The same exacting standards that have helped us win more quality awards than any other major housebuilder also ensure we look after our customers as well as we possibly can.

We believe that solid foundations are as important to a customer relationship as they are to a building. During the planning and design process we go to great lengths to make sure the homes and developments we build are perfectly in tune with the needs and aspirations of their prospective owners.

Our Directors carry out weekly site inspections before, during and after the build process. As your home is built, it is checked at every stage to ensure it reaches the exacting standards we demand.

Our Customer Service Charter lays out our commitments to you and details the care, support and assistance we'll provide you with throughout your purchase and long after you've moved in.

As a result of the outstanding service we provide to our customers, we have been awarded the exceptional accreditation of "5 Star Builder" by the independent Home Builders Federation. 29,000 homebuyers across the country took part in the survey and this honour recognises the highest levels of positive recommendation by our customers, as well as the superior build quality of our homes.





# BUILD YOUR FUTURE IN AN ENERGY-EFFICIENT BARRATT HOME

#### Designed for modern living

Our cleverly laid out rooms give you flexible, multi-purpose spaces which flow between indoors and out, so you can lead the life you want.

#### Energy-efficient and low cost to run

Our homes are built to be efficient and could save you thousands each year on your energy bills. With efficient heating systems, highly thermally efficient insulation throughout and argon-filled double glazing.

#### Peace of mind

Our homes come with an NHBC warranty $^{\dagger}$  and insurance policy, known as Buildmark, which includes a 2 year builder warranty period, followed by an 8 year insurance cover – so you can settle in to your new home without the worry of unexpected costs.

#### Award-winning quality year after year

You'll find quality in all our homes and everything we do, that's why year after year we win awards - voted for by the industry and our customers.

#### We're here to help

Our expert Sales Advisers are on hand throughout your homebuying journey, giving you the best possible service and support every step of the way.



Scan for more information

<sup>†2-</sup>year builder warranty from legal completion directly from Barratt Homes, backed by NHBC's resolution service. Then 8 years of structural defects insurance cover with NHBC. Although all of our homes come with an NHBC warranty, it is not always an NHBC Buildmark Warranty. Please speak to a Sales Adviser on your chosen development to confirm which NHBC warranty will apply to your selected plot. "We" refers to the Barratt Developments PLC group brands including Barratt London, Barratt Homes and David Wilson Homes. Based on HBF brands to a friend.

# NEW HOMES QUALITY CODE

Housebuilders and developers who build new homes will be expected to register with the New Homes Quality Board (NHQB). As long as a housebuilder or developer has followed the correct registration process, including completing the necessary training, introducing a complaints procedure, and following other processes and procedures that are needed to meet the requirements of this New Homes Quality Code (the code), they will become a registered developer.

Registered developers agree to follow the code and the New Homes Ombudsman Service, including accepting the decisions of the New Homes Ombudsman in relation to dealings with customers. If a registered developer does not meet the required standards, or fails to accept and act in line with the decisions of the New Homes Ombudsman, they may have action taken against them, including being removed from the register of registered developers.

The code sets out the requirements that registered developers must meet. The code may be updated from time to time to reflect changes to industry best practice as well as the decisions of the New Homes Ombudsman Service.

All homes built by registered developers must meet buildingsafety and other regulations. All registered developers should aim to make sure there are no snags or defects in their properties before the keys are handed over to a customer. If there are any snags or defects, these should be put right within the agreed timescales.

#### WHAT THE CODE COVERS

For the purposes of this code, 'customer' means a person who is buying or intends to buy a new home which they will live in or give to another person. (If a new home is being bought in joint names, 'the customer' includes all the joint customers.) However, the New Homes Quality Board have also started work to consider other groups of customers and what they should be able to expect from a new home. This includes shared owners and people who are buying a new home to let to other people. Any changes the New Homes Quality Board make to the code to reflect the needs of other groups of customers will be developed through consultation, and they will continually assess and review the effectiveness of the code, and any new laws or regulations that apply. Other areas which are not covered by the code are claims for loss of property value or blight (where a property falls in value or becomes difficult to sell because of major public work in the area), personal injury or claims that are not covered by the scheme rules of the New Homes Ombudsman Service.













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