

# HIGHGROVE

HIGHGROVE, MAIN ROAD, BOSHAM, WEST SUSSEX, PO18 8EH



A BRAND NEW COLLECTION OF 1, 3 & 4 BEDROOM HOMES



**BARRATT**  
— HOMES —



# AWARD-WINNING CUSTOMER SERVICE AND QUALITY

**WITH YOU EVERY STEP OF THE WAY**

Barratt Homes has years of experience building thoughtfully designed, high quality homes. We've repeatedly been awarded 5 stars by the Home Builders Federation, year after year. And that's not all. Our homes come with an NHBC Buildmark Warranty which gives you a 10 year structural warranty and a 2 year fixtures and fittings warranty\* as standard. This is just one of the added benefits of buying a new home.

We do all we can to make moving easy, putting people in touch with dedicated experts throughout the journey, which is why for more than 50 years, we have earned ourselves an enviable reputation for excellence.

At Barratt we build every type of home for every type of home buyer, in great locations the length and breadth of the country. Whether you're putting your first foot on the property ladder, moving up to a larger home or even downsizing, Barratt can help you find the home that suits you perfectly.





# WELCOME TO HIGHGROVE

PENWARDEN WAY, BOSHAM, WEST SUSSEX, PO18 8EH

Barratt Homes welcomes you to Highgrove, a collection of new homes in Bosham, West Sussex. This charming village offers the best of countryside and coastal living, all within easy reach of everyday essentials. You'll find plenty to see and do, right on your doorstep, with local shops and a post office just round the corner, as well as a great choice of leisure facilities to support your health and wellbeing.

Bosham is located just outside of Chichester with excellent links to Bognor Regis, and beyond to Brighton. Bosham is a historic village dating back to the Saxon times. A quaint peninsula between tidal creeks, and a sanctuary for migrating Brent geese and waders. The village is popular for those who sail, as well as artists, walkers and outdoor lovers alike. Bosham Quay and West Wittering Beach are a great day out for walkers and cyclists who enjoy getting out amongst nature, with a number of cycle routes available locally to suit a range of fitness levels. If golf is your passion, then you'll be spoilt for choice with two just a short drive away.

If you're looking for convenience on your doorstep, then you'll find a local Co-operative Food and an independent village farm shop just a short walk away. There are a choice of local pubs, independent cafes, as well as parks and recreational facilities close by too.

The community spirit in Bosham is thriving, with plenty of events organised throughout the year available at the Bosham Village Hall, including yoga, tennis and keep fit classes.

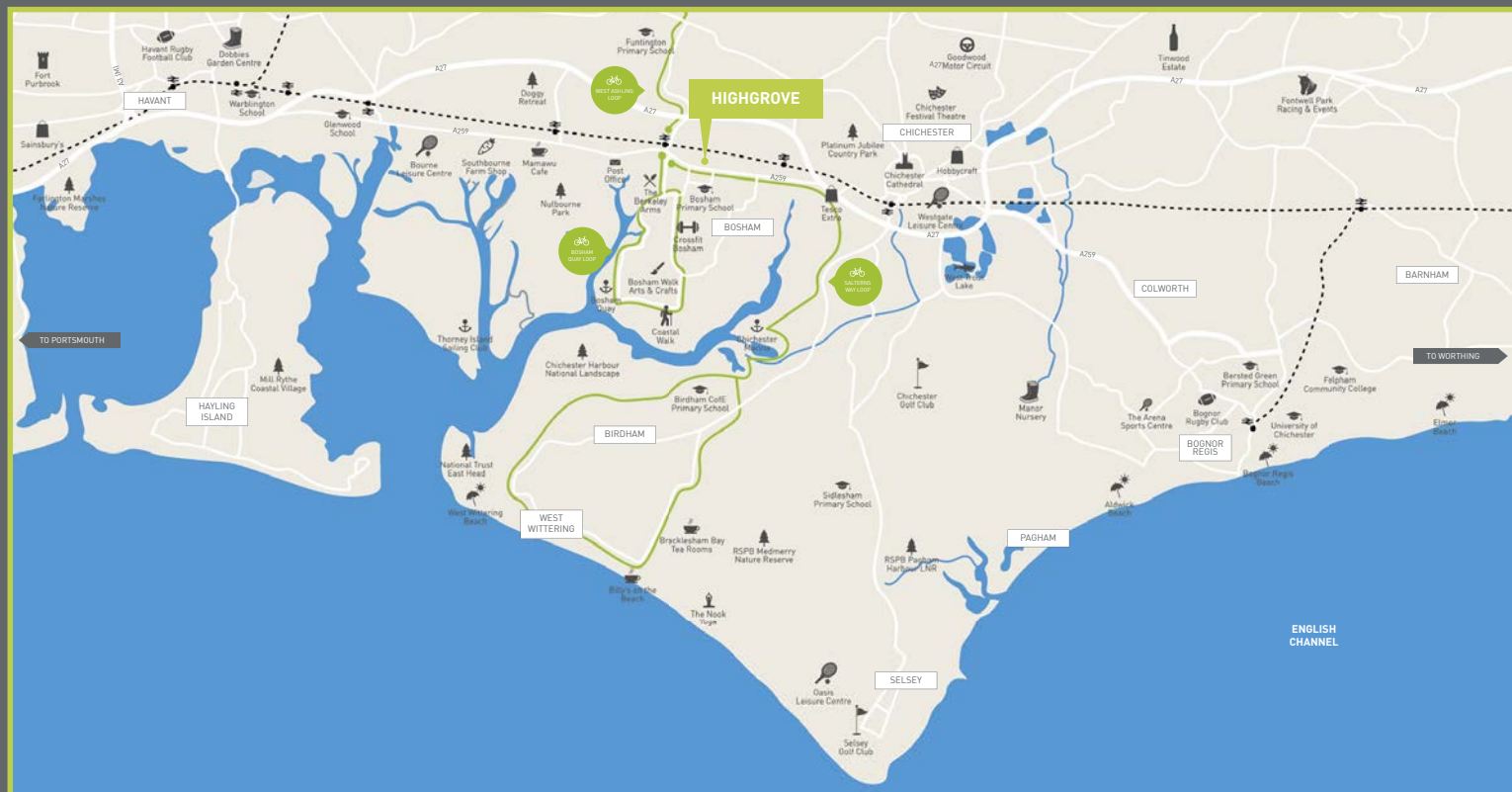
If you're wanting to venture a little further, Chichester is home to high street fashion and lifestyle stores and well-known restaurants, perfect for long weekends and catching up with friends over brunch. Cineworld Chichester is a go-to for entertainment for the whole family, with weekly premieres and the latest showstoppers. Nearby Goodwood Motor Circuit is also a fun day out with motorsport events such as Festival of Speed and Goodwood Revival.

There are excellent travel links from Highgrove, with the A27 connecting you to Brighton and London Gatwick. Bosham Train Station offers services to Chichester and central London, and has cycle storage facilities should you wish to cycle on your commute.





# HIGHGROVE AMENITIES



## LOCAL HIGHLIGHTS

### EDUCATION

<b>0.6 miles</b> Bosham Primary School	<b>1.4 miles</b> Fishbourne C of E Primary School
<b>3.1 miles</b> Southbourne Infant School	<b>3.2 miles</b> Chichester High School
<b>3.4 miles</b> Oakwood School	<b>3.6 miles</b> University of Chichester

### SHOPPING

<b>0.7 miles</b> The Co-operative Food Bosham	<b>1.5 miles</b> Southbourne Farm Shop
<b>2.3 miles</b> Tesco Extra	<b>2.8 miles</b> Chichester Gate Retail Park
<b>4.5 miles</b> The Range	<b>4.8 miles</b> Portfield Retail Park

### HEALTH & LEISURE

<b>0.8 miles</b> Crossfit Bosham	<b>1.5 miles</b> Hillier Garden Centre
<b>3.1 miles</b> Chichester College Sports Centre	<b>7.5 miles</b> Flip Out Chichester
<b>7.6 miles</b> The Gym Group	<b>11.7 miles</b> Bognor Regis Golf Club

### FROM HIGHGROVE

<b>1.0 miles</b> Bosham Quay	<b>3.6 miles</b> Chichester
<b>11.2 miles</b> Havant	<b>25.0 miles</b> Worthing

Information is correct at time of printing, is not to scale, and is provided for reference only. Distances provided by Google Maps. You will need to contact schools directly for details of catchment areas. Cycle route information provided by komoot.com.

## WELL CONNECTED

### BY RAIL

From Bosham  
Train Station

**7 mins**  
CHICHESTER

**17 mins**  
BARNHAM

**33 mins**  
BOGNOR  
REGIS

**63 mins**  
BRIGHTON

### BY BUS

On Route 56,  
from Broadbridge Road

**5 mins**  
BOSHAM  
VILLAGE

**6 mins**  
FISHBOURNE

**18 mins**  
CHICHESTER  
CITY CENTRE

**19 mins**  
CHICHESTER  
CATHEDRAL

### BY CAR

From Highgrove

**13 mins**  
EMSWORTH

**21 mins**  
WEST WITTERING  
BEACH

**25 mins**  
HAYLING  
ISLAND

**36 mins**  
GUNWHARF  
QUAYS

## CYCLE ROUTES

### 1. BOSHAM QUAY ROUTE

Distance: 6.3 miles  
Destination Points: The Berkeley Arms,  
Bosham Gorseway, Bosham Quay.

### 2. SALTURNS WAY LOOP

Distance: 25.1 miles  
Destination Points: Fishbourne, Saltarns  
Way, Chichester Marina, East Wittering,  
West Wittering.

### 3. WEST ASHLING CHICHESTER LOOP

Distance: 18 miles  
Destination Points: West Ashling Mill, View Point  
over Chichester, Wildhams Woods, Walderton Down.





# PAGHAM

## 1 BEDROOM APARTMENT



Argon-filled double-glazing



Electric car charging point



Photovoltaic panels



Flue Gas Heat Recovery System



Decentralised mechanical extract ventilation (d-MEV)



Highly-efficient insulation



Waste Water Heat Recovery Systems



### Ground Floor

Kitchen/ Lounge/Dining	4789 x 4482 mm	15'7" x 14'7"
Bedroom 1	3360 x 3745 mm	11'0" x 12'3"
Bathroom	2220 x 2034 mm	7'3" x 6'7"

[Approximate dimensions]

#### KEY

B	Boiler	dw	Dishwasher space	W	Wardrobe space
ST	Store	f/f	Fridge/freezer space	◀▶	Dimension location
wm	Washing machine space	BH/ST	Bulkhead Store		





# OVING

## 1 BEDROOM APARTMENT



Argon-filled double-glazing



Electric car charging point



Photovoltaic panels



Flue Gas Heat Recovery System



Decentralised mechanical extract ventilation (d-MEV)



Highly-efficient insulation



Waste Water Heat Recovery Systems



### Ground Floor

Kitchen/ Lounge/Dining	5113 x 4260 mm	16'8" x 14'0"
Bedroom 1	3518 x 3386 mm	11'5" x 11'1"
Bathroom	1999 x 2220 mm	6'6" x 7'3"

[Approximate dimensions]

#### KEY

B	Boiler	dw	Dishwasher space	W	Wardrobe space
ST	Store	f/f	Fridge/freezer space	◀▶	Dimension location
wm	Washing machine space	BH/ST	Bulkhead Store		





# FOLKESTONE

## 3 BEDROOM HOME



Argon-filled double-glazing



Electric car charging point



Photovoltaic panels



Flue Gas Heat Recovery System



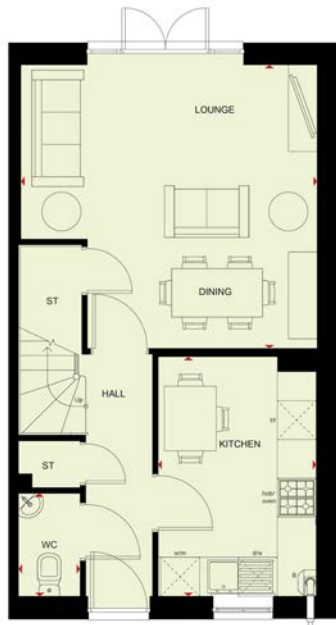
Decentralised mechanical extract ventilation (d-MEV)



Highly-efficient insulation



Waste Water Heat Recovery Systems



### Ground Floor

Kitchen	2440 x 3768 mm	8'0" x 12'4"
Lounge/Dining	4649 x 4407 mm	15'3" x 14'5"
WC	1619 x 991 mm	5'3" x 3'3"

(Approximate dimensions)



### First Floor

Bedroom 1	3636 x 2631 mm	11'9" x 8'6"
En suite	2631 x 1350 mm	8'6" x 4'4"
Bedroom 2	3452 x 2631 mm	11'3" x 8'6"
Study	1955 x 2722 mm	6'4" x 8'9"
Bathroom	1955 x 2156 mm	6'4" x 7'1"

(Approximate dimensions)

<b>KEY</b>	<b>B</b> Boiler	<b>dw</b> Dishwasher space	<b>W</b> Wardrobe space
	<b>ST</b> Store	<b>f/f</b> Fridge/freezer space	<b>◀▶</b> Dimension location
	<b>wm</b> Washing machine space	<b>BH/ST</b> Bulkhead Store	





# ELLERTON

## 3 BEDROOM SEMI DETACHED HOME



Argon-filled double-glazing



Electric car charging point



Photovoltaic panels



Flue Gas Heat Recovery System



Decentralised mechanical extract ventilation (d-MEV)



Highly-efficient insulation



Waste Water Heat Recovery Systems



### Ground Floor

Kitchen/Dining	4636 x 3075 mm	15'2" x 10'1"
Lounge	3627 x 3934 mm	11'9" x 12'9"
WC	1078 x 1670 mm	3'5" x 5'5"

(Approximate dimensions)



### First Floor

Bedroom 1	3700 x 2770 mm	12'1" x 9'1"
En suite	1972 x 1734 mm	6'5" x 5'7"
Bedroom 2	2674 x 3263 mm	8'8" x 10'7"
Bathroom	1942 x 1728 mm	6'4" x 5'7"
Study	2172 x 2945 mm	7'1" x 9'7"

(Approximate dimensions)

#### KEY

B Boiler

ST Store

wm Washing machine space

dw Dishwasher space

f/f Fridge/freezer space

BH/ST Bulkhead Store

W Wardrobe space

◀▶ Dimension location





# HEMLOCK

## 3 BEDROOM HOME



Argon-filled double-glazing



Electric car charging point



Photovoltaic panels



Flue Gas Heat Recovery System



Decentralised mechanical extract ventilation (d-MEV)



Highly-efficient insulation



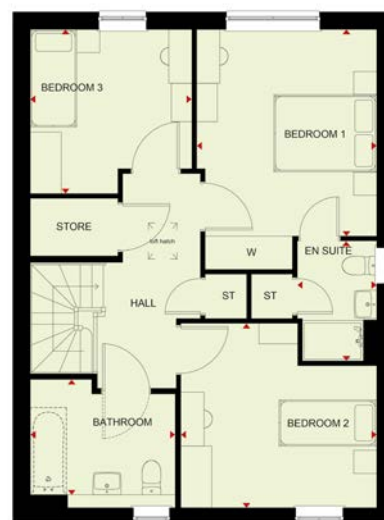
Waste Water Heat Recovery Systems



### Ground Floor

Kitchen	2913 x 3936 mm	9'6" x 12'9"
Lounge/Dining	6762 x 5325 mm	22'2" x 11'6"
WC	2529 x 1755 mm	8'3" x 5'8"

(Approximate dimensions)



### First Floor

Bedroom 1	4058 x 3530 mm	13'3" x 11'6"
En suite	2369 x 2460 mm	7'8" x 8'1"
Bedroom 2	3785 x 3580 mm	12'4" x 11'7"
Bedroom 3	3169 x 3230 mm	10'4" x 10'6"
Bathroom	2547 x 2840 mm	8'4" x 9'3"

(Approximate dimensions)

### KEY

B	Boiler	dw	Dishwasher space	W	Wardrobe space
ST	Store	f/f	Fridge/freezer space	◀▶	Dimension location
wm	Washing machine space	BH/ST	Bulkhead Store		





# KINGSVILLE

## 3 BEDROOM TOWNHOUSE



Argon-filled double-glazing



Electric car charging point



Photovoltaic panels



Flue Gas Heat Recovery System



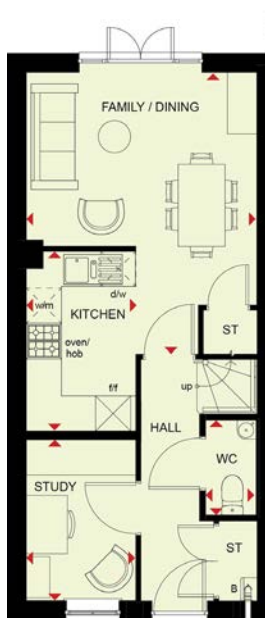
Decentralised mechanical extract ventilation (d-MEV)



Highly-efficient insulation



Waste Water Heat Recovery Systems



### Ground Floor

Kitchen/Family/Dining	3940 x 6075 mm	12'9" x 19'9"
WC	1693 x 938 mm	5'6" x 3'1"
Study	2824 x 1961 mm	9'3" x 6'4"



### First Floor

Lounge	3143 x 4019 mm	10'3" x 13'2"
Bedroom 1	4039 x 3034 mm	13'3" x 10'0"
En Suite	2194 x 1540 mm	7'2" x 5'1"



### Second Floor

Bedroom 2	3965 x 3034 mm	13'0" x 10'0"
Bedroom 3	3965 x 2690 mm	13'0" x 8'8"
Bathroom	1988 x 1704 mm	6'5" x 5'6"

#### KEY

B	Boiler	dw	Dishwasher space	W	Wardrobe space
ST	Store	f/f	Fridge/freezer space	◀▶	Dimension location
wm	Washing machine space	BH/ST	Bulkhead Store		





# MORESBY

## 3 BEDROOM HOME



Argon-filled double-glazing



Electric car charging point



Photovoltaic panels



Flue Gas Heat Recovery System



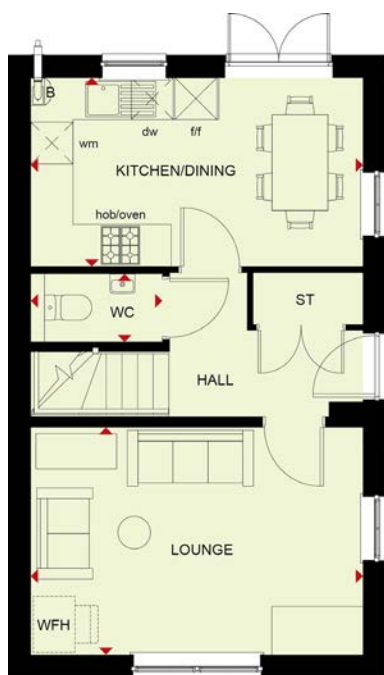
Decentralised mechanical extract ventilation (d-MEV)



Highly-efficient insulation



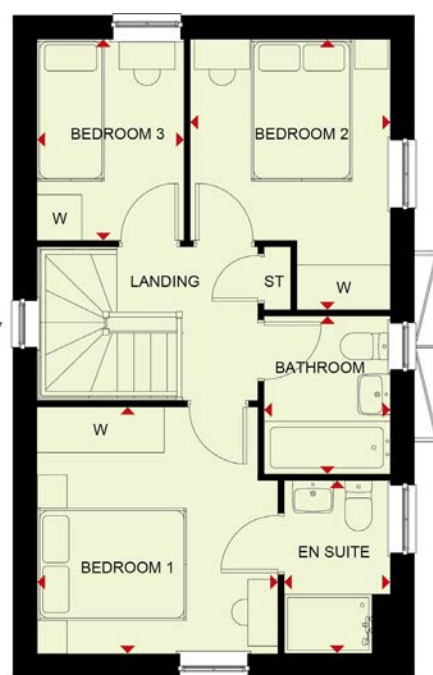
Waste Water Heat Recovery Systems



### Ground Floor

Kitchen/Dining	2714 x 4724 mm	8'9" x 15'5"
Lounge	4737 x 3263 mm	15'5" x 10'7"
WC	1035 x 1957 mm	3'4" x 6'4"

(Approximate dimensions)



### First Floor

Bedroom 1	3214 x 3309 mm	10'5" x 10'9"
En suite	1460 x 2340 mm	4'8" x 7'7"
Bedroom 2	2695 x 3636 mm	8'8" x 11'9"
Bedroom 3	1979 x 2723 mm	6'5" x 8'9"
Bathroom	2145 x 1744 mm	7'0" x 5'7"

(Approximate dimensions)

#### KEY

B	Boiler	dw	Dishwasher space	W	Wardrobe space
ST	Store	f/f	Fridge/freezer space	◀▶	Dimension location
wm	Washing machine space	BH/ST	Bulkhead Store		





# KINGSLEY

## 4 BEDROOM DETACHED HOME



Argon-filled double-glazing



Electric car charging point



Photovoltaic panels



Flue Gas Heat Recovery System



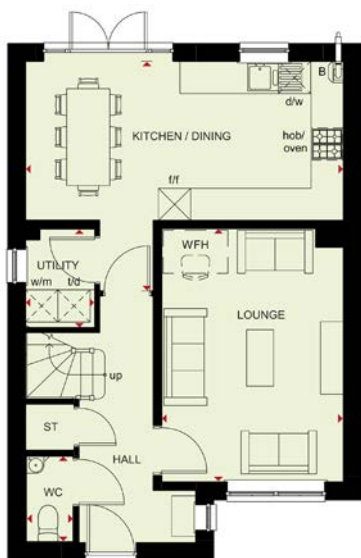
Decentralised mechanical extract ventilation (d-MEV)



Highly-efficient insulation



Waste Water Heat Recovery Systems



### Ground Floor

Lounge	4724 x 3379 mm	15'5" x 11'1"
Kitchen/Dining	5884 x 2991 mm	19'3" x 9'8"
Utility	1867 x 1301 mm	6'1" x 4'3"
WC	917 x 1641 mm	3'0" x 5'4"

[Approximate dimensions]



### First Floor

Bedroom 1	3774 x 3067 mm	12'4" x 10'1"
En suite	2379 x 1219 mm	7'8" x 4'0"
Bedroom 2	3067 x 2703 mm	10'1" x 10'9"
Bedroom 3	3162 x 2590 mm	10'4" x 8'5"
Bedroom 4	2767 x 2098 mm	9'1" x 6'9"
Bathroom	1982 x 1873 mm	6'5" x 6'1"

[Approximate dimensions]

#### KEY

B	Boiler	dw	Dishwasher space	W	Wardrobe space
ST	Store	f/f	Fridge/freezer space	◀▶	Dimension location
wm	Washing machine space	BH/ST	Bulkhead Store		





# RADLEIGH

## 4 BEDROOM HOME



Argon-filled double-glazing



Electric car charging point



Photovoltaic panels



Flue Gas Heat Recovery System



Decentralised mechanical extract ventilation (d-MEV)



Highly-efficient insulation



Waste Water Heat Recovery Systems



### Ground Floor

Lounge	5089 x 3389mm	16'7" x 11'1"
Kitchen/Dining/Family	3136 x 8099 mm	10'3" x 26'6"
Study	2289 x 2134 mm	7'5" x 7'0"
Utility*	1569 x 1659 mm	5'1" x 5'4"
WC	855 x 1668 mm	2'8" x 5'5"

[Approximate dimensions]



### First Floor

Bedroom 1	3871 x 3611 mm	12'7" x 11'8"
En suite	1514 x 2361 mm	5'0" x 7'7"
Bedroom 2	4348 x 3408 mm	14'3" x 11'2"
Bedroom 3	2838 x 3364 mm	9'3" x 11'0"
Bedroom 4	2986 x 3166 mm	9'8" x 10'4"
Bathroom	2162 x 1680 mm	7'1" x 5'5"

[Approximate dimensions]

#### KEY

B	Boiler	dw	Dishwasher space	W	Wardrobe space
ST	Store	f/f	Fridge/freezer space	◀▶	Dimension location
wm	Washing machine space	BH/ST	Bulkhead Store		





# ALDERNEY

## 4 BEDROOM DETACHED HOME



Argon-filled double-glazing



Electric car charging point



Photovoltaic panels



Flue Gas Heat Recovery System



Highly-efficient insulation



Waste Water Heat Recovery Systems



Decentralised mechanical extract ventilation (d-MEV)



### Ground Floor

Lounge	3133 x 5150mm	10'3" x 16'9"
Kitchen/Breakfast/Family	4623 x 4611 mm	15'2" x 15'1"
Dining	3279 x 2985 mm	10'8" x 9'8"
WC	854 x 1639 mm	2'8" x 5'4"

[Approximate dimensions]



### First Floor

Bedroom 1	4625 x 3117 mm	15'2" x 10'2"
En suite	2100 x 1145 mm	6'9" x 3'8"
Bedroom 2	4537 x 3121 mm	14'9" x 10'2"
Bedroom 3	3738 x 3121 mm	12'2" x 10'2"
Bedroom 4	2289 x 2166 mm	7'5" x 7'1"
Bathroom	1727 x 2100 mm	5'7" x 6'9"

[Approximate dimensions]

#### KEY

B Boiler  
ST Store  
wm Washing machine space

dw Dishwasher space  
f/f Fridge/freezer space  
BH/ST Bulkhead Store

W Wardrobe space  
◀▶ Dimension location





# ALFRETON

## 4 BEDROOM DETACHED HOME



Argon-filled double-glazing



Electric car charging point



Photovoltaic panels



Flue Gas Heat Recovery System



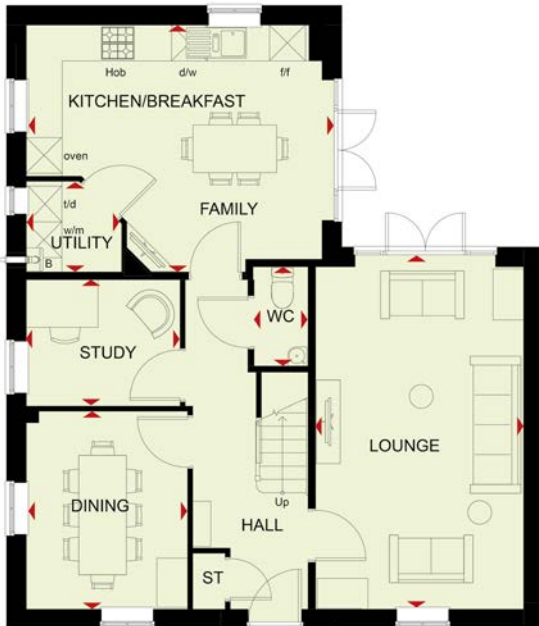
Decentralised mechanical extract ventilation (d-MEV)



Highly-efficient insulation



Waste Water Heat Recovery Systems



### Ground Floor

Lounge	5750 x 3503mm	18'9" x 11'5"
Dining	3337 x 2716 mm	10'9" x 8'9"
Study	2143 x 2585 mm	7'0" x 8'5"
Utility*	1639 x 1548 mm	5'4" x 5'1"
Kitchen/Break-	4962 x 3711 mm	16'3" x 12'2"
WC	1698 x 948 mm	5'6" x 3'1"
[Approximate dimensions]		



### First Floor

Bedroom 1	3516 x 3864 mm	11'5" x 12'7"
En suite	2626 x 1439 mm	8'6" x 4'7"
Bedroom 2	5675 x 2514 mm	18'6" x 8'2"
Bedroom 3	2066 x 3598 mm	8'5" x 11'8"
Bedroom 4	3566 x 3173 mm	11'7" x 10'4"
Bathroom	2212 x 2625 mm	7'3" x 8'6"
[Approximate dimensions]		

### KEY

B	Boiler	dw	Dishwasher space	W	Wardrobe space
ST	Store	f/f	Fridge/freezer space	◀▶	Dimension location
wm	Washing machine space	BH/ST	Bulkhead Store		





# HUNSTON

## 1 BEDROOM APARTMENT



Argon-filled double-glazing



Electric car charging point



Photovoltaic panels



Flue Gas Heat Recovery System



Decentralised mechanical extract ventilation (d-MEV)



Highly-efficient insulation



Waste Water Heat Recovery Systems



### Ground Floor

Kitchen/ Lounge/Dining	4789 x 4482 mm	15'7" x 14'7"
Bedroom 1	3360 x 3745 mm	11'0" x 12'3"
Bathroom	2200 x 2034 mm	7'3" x 6'7"

[Approximate dimensions]

#### KEY

B	Boiler	dw	Dishwasher space	W	Wardrobe space
ST	Store	f/f	Fridge/freezer space	◀▶	Dimension location
wm	Washing machine space	BH/ST	Bulkhead Store		





# HAMBROOK

## 1 BEDROOM APARTMENT



Argon-filled double-glazing



Electric car charging point



Photovoltaic panels



Flue Gas Heat Recovery System



Decentralised mechanical extract ventilation (d-MEV)



Highly-efficient insulation



Waste Water Heat Recovery Systems



### Ground Floor

Kitchen/ Lounge/Dining	5113 x 4260 mm	16'8" x 14'0"
Bedroom 1	3518 x 3386 mm	11'5" x 11'1"
Bathroom	1999 x 2220 mm	6'6" x 7'3"

[Approximate dimensions]

#### KEY

B	Boiler	dw	Dishwasher space	W	Wardrobe space
ST	Store	f/f	Fridge/freezer space	◀▶	Dimension location
wm	Washing machine space	BH/ST	Bulkhead Store		





# BILSHAM

## 3 BEDROOM HOME



Argon-filled double-glazing



Electric car charging point



Photovoltaic panels



Flue Gas Heat Recovery System



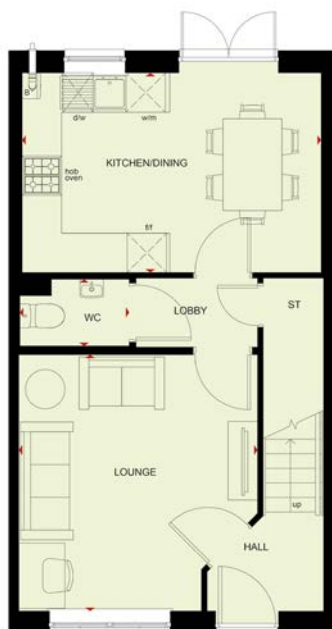
Decentralised mechanical extract ventilation (d-MEV)



Highly-efficient insulation



Waste Water Heat Recovery Systems



### Ground Floor

Kitchen/Dining	4700 x 3075 mm	15'4" x 10'1"
Lounge	3659 x 3943 mm	12'0" x 12'9"
WC	1078 x 1615 mm	3'5" x 5'3"

(Approximate dimensions)



### First Floor

Bedroom 1	4700 x 3620 mm	15'4" x 11'9"
Bathroom	1942 x 1744 mm	6'4" x 5'7"
Bedroom 2	2466 x 3263 mm	8'1" x 10'7"
Study	2172 x 2945 mm	7'1" x 9'7"

(Approximate dimensions)

#### KEY

B	Boiler	dw	Dishwasher space	W	Wardrobe space
ST	Store	f/f	Fridge/freezer space	◀▶	Dimension location
wm	Washing machine space	BH/ST	Bulkhead Store		





# WEPHAM

## 3 BEDROOM HOME



Argon-filled double-glazing



Electric car charging point



Photovoltaic panels



Flue Gas Heat Recovery System



Decentralised mechanical extract ventilation (d-MEV)



Highly-efficient insulation



Waste Water Heat Recovery Systems



### Ground Floor

Kitchen/Dining	4691 x 3002 mm	15'4" x 9'8"
Lounge	3606 x 4430 mm	11'8" x 14'5"
WC	1525 x 1707 mm	5'0" x 5'6"

(Approximate dimensions)



### First Floor

Bedroom 1	4649 x 3028 mm	15'2" x 9'9"
Bedroom 2	2240 x 3008 mm	7'3" x 9'8"
Bedroom 3	2346 x 4128 mm	7'7" x 13'5"
Bathroom	1936 x 2318 mm	6'3" x 7'6"

(Approximate dimensions)

#### KEY

B	Boiler	dw	Dishwasher space	W	Wardrobe space
ST	Store	f/f	Fridge/freezer space	◀▶	Dimension location
wm	Washing machine space	BH/ST	Bulkhead Store		





# GIVING NATURE A HOME

## BUILDING SUSTAINABLE COMMUNITIES

Throughout the planning process before starting build, we consider where we can introduce nature and where we can strengthen it.

At Barratt Homes, we do more than simply craft beautiful homes and desirable developments.

We design and build great places that meet the highest standards, and that promote sustainable, healthy and happy living for our customers.

We know we must give our customers confidence that their homes are designed and built to meet the challenges of the future. We do this through creating places where people and nature can thrive.



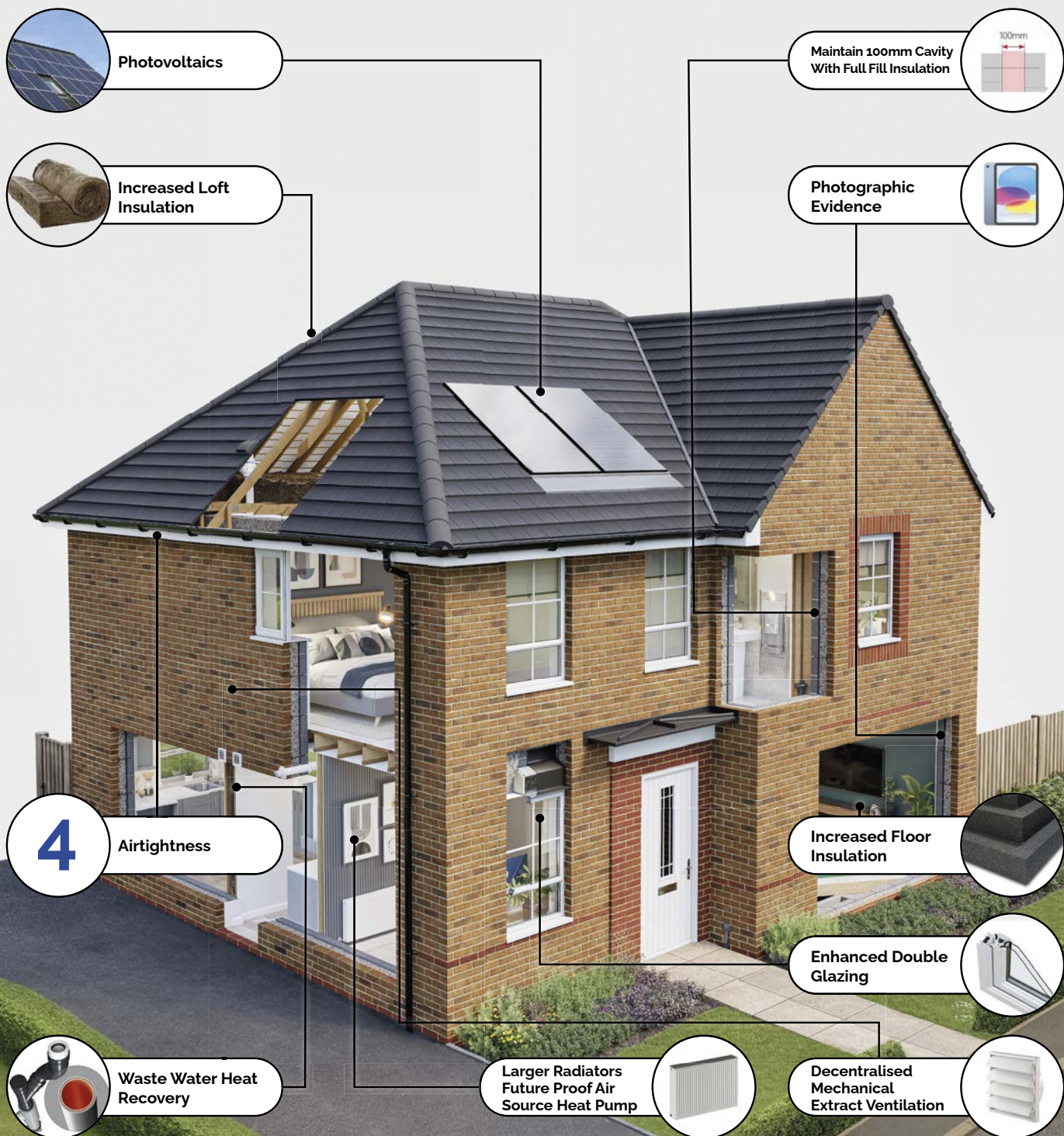
[barratthomes.co.uk](https://barratthomes.co.uk)



**BARRATT**  
HOMES



# YOU COULD SAVE UP TO £1,980\* WITH OUR IMPROVED ENERGY-EFFICIENT HOMES



**65%\* MORE ENERGY-EFFICIENT**





# BENEFITS OF BUYING TIMBER FRAMED

## ENERGY EFFICIENT

All new buildings have to conform to energy efficiency standards. Our timber frame homes easily meet these standards, saving you money on energy and helping the environment

## KEEPING IT QUIET

We use high quality acoustic dampening and sound insulation materials together with the latest construction methods to minimise sound transfer between rooms or adjoining properties.

## DRAUGHT-FREE

In accordance with all Barratt construction standards, the timber frame construction method ensures your home is very well insulated compared to an older style property.

## FIRE RESISTANT

We ensure high levels of fire resistance. The wood is protected by gypsum plasterboard and has cavity barriers between external cladding and frame wall panel. Fire stops are in place too.

## HIGH QUALITY

The timber frame manufacturers we work with excel at what they do. They are certified by the NHBC, and also have further accreditation from TRADA<sup>1</sup> and BBA<sup>2</sup>.

## EXCELLENCE ASSURED

You can feel confident when you choose a Barratt timber frame home knowing you'll continue to enjoy its superb quality for many years to come.



FSC – Forest Stewardship Council / PEFC – Programme for the Endorsement of Forest Certification. Promoting environmentally appropriate, socially beneficial, and economically viable management of the world's forests.

<sup>1</sup> TRADA – Timber Research and Development Association. TRADA is an internationally recognised centre of excellence on the specification and use of timber and wood products.

<sup>2</sup> BBA – British Board of Agreement. The BBA is committed to helping businesses and organisations supply the construction industry with products, systems and installers of the highest quality.

[barratthomes.co.uk](http://barratthomes.co.uk)  
call 0330 057 6000





# NEW HOMES QUALITY CODE

Housebuilders and developers who build new homes will be expected to register with the New Homes Quality Board (NHQB). As long as a housebuilder or developer has followed the correct registration process, including completing the necessary training, introducing a complaints procedure, and following other processes and procedures that are needed to meet the requirements of this New Homes Quality Code (the code), they will become a registered developer.

Registered developers agree to follow the code and the New Homes Ombudsman Service, including accepting the decisions of the New Homes Ombudsman in relation to dealings with customers. If a registered developer does not meet the required standards, or fails to accept and act in line with the decisions of the New Homes Ombudsman, they may have action taken against them, including being removed from the register of registered developers.

The code sets out the requirements that registered developers must meet. The code may be updated from time to time to reflect changes to industry best practice as well as the decisions of the New Homes Ombudsman Service.

All homes built by registered developers must meet building-safety and other regulations. All registered developers should aim to make sure there are no snags or defects in their properties before the keys are handed over to a customer. If there are any snags or defects, these should be put right within the agreed timescales.

## WHAT THE CODE COVERS

For the purposes of this code, 'customer' means a person who is buying or intends to buy a new home which they will live in or give to another person. (If a new home is being bought in joint names, 'the customer' includes all the joint customers.) However, the New Homes Quality Board have also started work to consider other groups of customers and what they should be able to expect from a new home. This includes shared owners and people who are buying a new home to let to other people. Any changes the New Homes Quality Board make to the code to reflect the needs of other groups of customers will be developed through consultation, and they will continually assess and review the effectiveness of the code, and any new laws or regulations that apply. Other areas which are not covered by the code are claims for loss of property value or blight (where a property falls in value or becomes difficult to sell because of major public work in the area), personal injury or claims that are not covered by the scheme rules of the New Homes Ombudsman Service. An NHBC warranty and insurance policy, known as Buildmark, which includes a 2 year builder warranty period, followed by an 8 year insurance cover.





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Calls to 03 numbers are charged at the same rate as dialling an 01 or 02 number. If your fixed line or mobile service has inclusive minutes to 01/02 numbers, then calls to 03 are counted as part of this inclusive call volume. Non-BT customers and mobile phone users should contact their service providers for information about the cost of calls.

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