



Willow Grove



Willow Grove



- **Maidstone** 3 bedroom home
- **Ellerton** 3 bedroom home
- **Moresby** 3 bedroom home
- **Bewdley** 3 bedroom home
- **Kingsville** 3 bedroom home
- **Norbury** 3 bedroom home
- **Brentford** 3 bedroom home
- **Woodcote** 4 bedroom home
- **Kingsley** 4 bedroom home
- **Hale** 4 bedroom home
- **Radleigh** 4 bedroom home
- **Alderney** 4 bedroom home
- **Affordable Housing**



- **Bin Collection Point**
- **Visitor Parking Space**

Development layouts and landscaping are not intended to form part of any contract or warranty unless specifically incorporated in writing into the contract. Images and development layouts are for illustrative purposes and should be used for general guidance only. Development layouts including parking arrangements and social/affordable housing may change to reflect changes in planning permission and are not intended to form part of any contract or warranty unless specifically incorporated in writing. Please speak to your solicitor to whom full details of any planning consents including layout plans will be available. AWoburn Downs is a marketing name only and may not be the designated postal address, which may be determined by The Post Office.

Willow Grove



- **Maldon** 2 bedroom apartment
 - **Ambersham** 2 bedroom apartment
 - **Alverton** 2 bedroom home
 - **Denford** 2 bedroom home
 - **Maidstone** 3 bedroom home
 - **Ellerton** 3 bedroom home
 - **Bewdley** 3 bedroom home
 - **Kingsville** 3 bedroom home
 - **Norbury** 3 bedroom home
 - **Brentford** 3 bedroom home
 - **Denby** 3 bedroom home
 - **Haversham** 3 bedroom home
 - **Woodcote** 4 bedroom home
 - **Kingsley** 4 bedroom home
 - **Hale** 4 bedroom home
 - **Radleigh** 4 bedroom home
 - **Alderney** 4 bedroom home
 - **Hesketh** 4 bedroom home
 - **Bespoke** 5 bedroom home
 - **Affordable Housing**
- **New Tree Line**
 - **Play Area**
 - **Electric Vehicle Charging**
Electric vehicle charging points are subject to availability for specific postcodes.
 - **giving nature a home on this development.**
 - **Bat Box**
 - **Bird Box**
- BCP** Bin Collection Point
 - V** Visitor Parking Space
 - BS** Bin Store
 - CS** Cycle Store
 - S/S** Substation



Willow Grove



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Willow Grove

- David Wilson Homes
- Barratt Homes
- Education
- Town Centre





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- Independently judged, they are the best accolade a Site Manager can win
- Our Site Managers have won more Pride in the Job Awards than any other housebuilder for 20 consecutive years
- We deliver award-winning quality year after year
- You can buy a brand-new home with us with confidence

NHBC

**Pride in
the Job
Awards 2024**



BARRATT
HOMES

DENFORD

2 BEDROOM HOME



Electric car charging point



Waste Water Heat Recovery Systems



Flue Gas Heat Recovery



Photovoltaic panels



Decentralised mechanical extract ventilation (d-MEV)



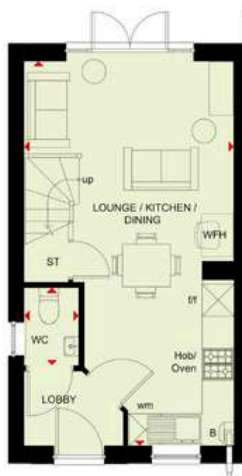
Highly-efficient insulation



A/B EPC rating



Argon-filled double-glazing



First Floor

Kitchen/ Dining/Lounge	3943 x 7210mm	12'11" x 23'8"
WC	1040 x 1490mm	3'5" x 4'11"



First Floor

Bedroom 1	3943 x 2412mm	12'11" x 7'11"
Bedroom 2	3943 x 2702mm	12'11" x 8'10"
Bathroom	1840 x 1920mm	6'0" x 6'4"

[Approximate dimensions]

KEY	B	Boiler	td	Tumble dryer space	WFH	Working from home space
	ST	Store	d/w	Dishwasher space	W	Wardrobe space
	wm	Washing machine space	f/f	Fridge/freezer space	•	Dimension location



MAIDSTONE

3 BEDROOM HOME



Electric car charging point



Waste Water Heat Recovery Systems



Flue Gas Heat Recovery



Photovoltaic panels



Decentralised mechanical extract ventilation (d-MEV)



Highly-efficient insulation



A/B EPC rating



Argon-filled double-glazing



Ground Floor

Lounge	4598 x 4930 mm	15'1" x 16'2"
Kitchen/Dining	4593 x 3202 mm	15'1" x 10'6"
WC	901 x 1586 mm	2'11" x 5'2"



First Floor

Bedroom 1	2592 x 4199 mm	8'6" x 13'9"
Bedroom 2	2592 x 3107 mm	8'6" x 10'2"
Bedroom 3	1918 x 2676 mm	6'3" x 8'9"
Bathroom	1918 x 1702 mm	6'3" x 5'7"
En Suite	2592 x 1365 mm	8'6" x 4'6"

(Approximate dimensions) * Windows may be omitted on certain plots. Speak to Sales Adviser for details on specific plots.

KEY	B	Boiler Store	dw	Dishwasher space	BH/ST	Bulkhead Store
	ST	Staircase	f/f	Fridge/freezer space	W	Wardrobe space
	wm	Washing machine space	WFH	Working From Home space	↔	Dimension location



ELLERTON

3 BEDROOM HOME



Electric car charging point



Waste Water Heat Recovery Systems



Flue Gas Heat Recovery



Photovoltaic panels



Decentralised mechanical extract ventilation (d-MEV)



Highly-efficient insulation



A/B EPC rating



Argon-filled double-glazing



Ground Floor

Lounge	4274 x 3995 mm	14'0" x 13'1"
Kitchen / Dining	5272 x 3463 mm	17'4" x 11'4"
WC	1647 x 1098 mm	5'5" x 3'7"



First Floor

Bedroom 1	3263 x 3595 mm	10'8" x 11'10"
En Suite	2498 x 1200 mm	8'2" x 3'11"
Bedroom 2	3066 x 3773 mm	10'1" x 12'5"
Bedroom 3	2632 x 3520 mm	8'8" x 11'7"
Bathroom	1931 x 1923 mm	6'4" x 6'4"

KEY	B	Boiler Store Washing	dw	Dishwasher space	BR/ST	Bulkhead Store
	ST	machine space	l/f	Fridge/freezer space	W	Wardrobe space
	wm		WFH	Working From Home space	••	Dimension location



ENNERDALE

3 BEDROOM HOME



Electric car charging point



Waste Water Heat Recovery Systems



Flue Gas Heat Recovery



Photovoltaic panels



Decentralised mechanical extract ventilation (d-MEV)



Highly-efficient insulation



A/B EPC rating



Argon-filled double-glazing



Ground Floor

Lounge	4955 x 3107 mm	16'3" x 10'2"
Kitchen/Dining	4955 x 3170 mm	16'3" x 10'5"
WC	980 x 1895 mm	3'3" x 6'3"

(Approximate dimensions)



First Floor

Bedroom 1	3893 x 4239 mm	12'9" x 13'11"
En Suite	2056 x 1427 mm	6'9" x 4'8"
Bedroom 2	3140 x 3783 mm	10'4" x 12'5"
Bedroom 3	2227 x 2089 mm	7'4" x 6'10"
Bathroom	1924 x 2329 mm	6'4" x 7'8"

(Approximate dimensions) * Windows may be omitted on certain plots. Speak to Sales Adviser for details on specific plots.

KEY	B	Boiler Store Washing	dw	Dishwasher space	BH/ST	Bulkhead Store
	ST	machine space	f/f	Fridge/freezer space	W	Wardrobe space
	wm		WFH	Working From Home space	↔	Dimension location



MORESBY

3 BEDROOM HOME



Electric car charging point



Waste Water Heat Recovery Systems



Flue Gas Heat Recovery



Photovoltaic panels



Decentralised mechanical extract ventilation (d-MEV)



Highly-efficient insulation



A/B EPC rating



Argon-filled double-glazing



Ground Floor

Lounge	4274 x 3995 mm	14'0" x 13'1"
Kitchen / Dining	5272 x 3463 mm	17'4" x 11'4"
WC	1647 x 1098 mm	5'5" x 3'7"

First Floor

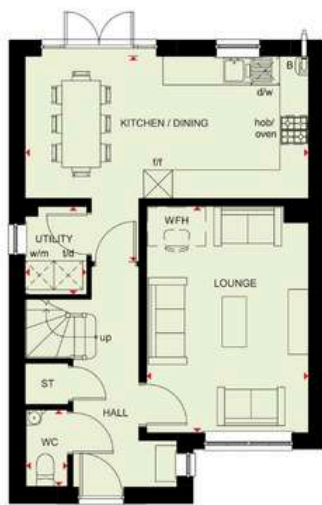
Bedroom 1	3263 x 3595 mm	10'8" x 11'10"
En Suite	2498 x 1200 mm	8'2" x 3'11"
Bedroom 2	3066 x 3773 mm	10'1" x 12'5"
Bedroom 3	2632 x 3520 mm	8'8" x 11'7"
Bathroom	1931 x 1923 mm	6'4" x 6'4"

KEY	B	Boiler Store Washing	dw	Dishwasher space	BH/ST	Bulkhead Store
	ST	machine space	f/f	Fridge/freezer space	W	Wardrobe space
	wm		WFH	Working From Home space	••	Dimension location



KINGSLEY

4 BEDROOM HOME



Ground Floor

Lounge	3370 x 4710 mm	11'1" x 15'5"
Kitchen/Dining	5895 x 4268 mm	19'4" x 14'0"
WC	904 x 1627 mm	3'0" x 5'4"
Utility	1287 x 1841 mm	4'3" x 6'0"



First Floor

Bedroom 1	3054 x 3328 mm	10'0" x 10'11"
En Suite	2181 x 1816 mm	7'2" x 5'11"
Bedroom 2	3054 x 3123 mm	10'0" x 10'3"
Bedroom 3	2935 x 2747 mm	9'8" x 9'0"
Bedroom 4	2754 x 2605 mm	9'0" x 6'9"
Bathroom	1700 x 1937 mm	5'7" x 6'4"

(Approximate dimensions)

KEY	B	Boiler Store	dw	Dishwasher space	BH/ST	Bulkhead Store
	ST	machine space	f/f	Fridge/freezer space	W	Wardrobe space
	wm		WFH	Working From Home space	••	Dimension location



LUTTERWORTH

3 BEDROOM HOME



Ground Floor

Lounge	3040 x 5380 mm	10'0" x 17'8"
Kitchen/Dining	4278 x 5385 mm	14'0" x 17'8"
WC	994 x 1504 mm	3'3" x 4'11"

(Approximate dimensions)



First Floor

Bedroom 1	3107 x 3594 mm	10'2" x 11'9"
En Suite	1648 x 2159 mm	5'5" x 7'1"
Bedroom 2	3406 x 3158 mm	11'2" x 10'4"
Bedroom 3	3542 x 2129 mm	11'7" x 7'0"
Bathroom	2519 x 1954 mm	8'3" x 6'5"

(Approximate dimensions)

KEY	B	Boiler	td	Tumble dryer space	WFH	Working from home space
	ST	Store	dW	Dishwasher space	W	Wardrobe space
	wn	Washing machine space	f/f	Fridge/freezer space		Dimension location



BEWDLEY

3 BEDROOM HOME



Ground Floor

Lounge	3146 x 4297 mm	10'4" x 14'1"
Kitchen	2628 x 2514 mm	8'7" x 8'3"
Dining	2682 x 3764 mm	8'10" x 12'4"
Utility	1993 x 1855 mm	6'6" x 6'1"
WC	1976 x 884 mm	6'6" x 2'11"



First Floor

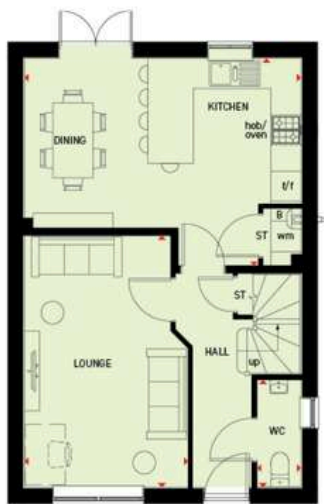
Bedroom 1	3243 x 4329 mm	10'8" x 14'2"
Bedroom 2	3171 x 3782 mm	10'5" x 12'5"
Bedroom 3	3214 x 3275 mm	10'7" x 10'9"
En Suite	2104 x 1416 mm	6'11" x 4'8"
Bathroom	1951 x 1929 mm	6'5" x 6'4"

KEY	B Boiler	td Tumble dryer space	WFH Working from home space
	ST Store	dW Dishwasher space	W Wardrobe space
	wm Washing machine space	f/f Fridge/freezer space	↔ Dimension location



CHESTER

3 BEDROOM HOME



Ground Floor

Lounge	3231 x 5306 mm	10'6" x 17'4"
Kitchen/Dining	5479 x 4594 mm	18'0" x 15'1"
WC	881 x 1775 mm	2'11" x 5'10"

(Approximate dimensions)



First Floor

Bedroom 1	2732 x 4485 mm	9'0" x 14'9"
Bedroom 2	2391 x 3447 mm	7'10" x 11'4"
Dressing Room	2672 x 3530 mm	8'9" x 11'7"
Bedroom 4	3013 x 2499 mm	9'11" x 8'2"
En suite	2194 x 1564 mm	3'11" x 6'9"
Bathroom	1698 x 2056 mm	5'7" x 6'10"

(Approximate dimensions)

KEY	B	Boiler	BH/ST	Bulkhead Store Washing	I/F	Fridge freezer space	W	Wardrobe space
	ST	Store	wm	machine space	td	Tumble dryer space	◆	Dimension location
	BH	Bulkhead	dw	Dishwasher space	WFH	Working from home space		



HESKETH

4 BEDROOM HOME



Electric car charging point



Waste Water Heat Recovery Systems



Flue Gas Heat Recovery



Photovoltaic panels



Decentralised mechanical extract ventilation (d-MEV)



Highly-efficient insulation



A/B EPC rating



Argon-filled double-glazing



Ground Floor

Lounge	4958 x 3105 mm	16'3" x 10'2"
Kitchen / Dining	4958 x 3175 mm	16'3" x 10'5"
WC	886 x 1889 mm	2'11" x 6'2"

(Approximate dimensions)

First Floor

Bedroom 1	3679 x 3175 mm	12'1" x 10'5"
En Suite	1511 x 2282 mm	4'11" x 7'6"
Bedroom 3	3215 x 3175 mm	10'7" x 10'5"
Bathroom	1903 x 2038 mm	6'3" x 6'8"

(Approximate dimensions)

Second Floor

Bedroom 2	4076 x 3382 mm	13'4" x 11'1"
Bedroom 4	4076 x 3175 mm	13'4" x 10'5"
Shower Room	1410 x 2168 mm	4'8" x 7'1"

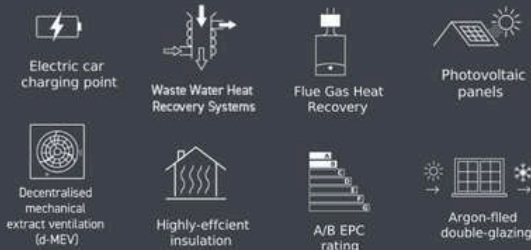
(Approximate dimensions)

KEY	B	Boiler	td	Tumble dryer space	WFH	Working from home space
	ST	Store	d/w	Dishwasher space	W	Wardrobe space
	wm	Washing machine space	f/f	Fridge/freezer space	•	Dimension location



BRENTFORD

3 BEDROOM HOME



Ground Floor

Kitchen/Dining	3771 x 3576 mm	12'4" x 11'9"
Family room	3784 x 3477 mm	12'5" x 12'1"
WC	1579 x 873 mm	5'2" x 2'10"

(Approximate dimensions)

First Floor

Lounge	3784 x 3585 mm	12'5" x 11'9"
Bedroom 2	3784 x 3339 mm	12'5" x 10'11"
Bathroom	1700 x 1834 mm	5'7" x 6'0"

(Approximate dimensions)

First Floor

Bedroom 1	3784 x 4808 mm	12'5" x 15'9"
Bedroom 3	3784 x 2672 mm	12'5" x 8'9"
Shower	1567 x 2382 mm	5'2" x 7'10"

(Approximate dimensions)

KEY	B	Boiler	td	Tumble dryer space	WFH	Working from home space
	ST	Store	dw	Dishwasher space	W	Wardrobe space
	wm	Washing machine space	f/f	Fridge/freezer space	↕	Dimension location



ALDERNEY

4 BEDROOM HOME



Electric car charging point



Waste Water Heat Recovery Systems



Flue Gas Heat Recovery



Photovoltaic panels



Decentralised mechanical extract ventilation (d-MEV)



Highly-efficient insulation



A/B EPC rating



Argon-filled double-glazing



Ground Floor

Lounge	3095 x 5143 mm	10'2" x 16'10"
Kitchen/Breakfast/Family	4623 x 4598 mm	15'2" x 15'1"
Dining	2967 x 3307 mm	9'9" x 10'10"
WC	854 x 1641 mm	2'10" x 5'5"

(Approximate dimensions)

First Floor

Bedroom 1	4618 x 3104 mm	15'2" x 10'2"
En Suite	1191 x 2075 mm	3'11" x 6'10"
Bedroom 2	4510 x 3110 mm	14'10" x 10'2"
Bedroom 3	3737 x 3110 mm	12'3" x 10'2"
Bedroom 4	2148 x 2270 mm	7'1" x 7'5"
Bathroom	1702 x 2075 mm	5'7" x 6'10"

(Approximate dimensions)

KEY	B Boiler	td Tumble dryer space	WFH Working from home space
	ST Store	dw Dishwasher space	W Wardrobe space
	wm Washing machine space	f/f Fridge/freezer space	↔ Dimension location



4 BEDROOM HOME



Electric car charging point



Waste Water Heat Recovery Systems



Flue Gas Heat Recovery



Photovoltaic panels



Decentralised mechanical extract ventilation (d-MEV)



Highly-efficient insulation



A/B EPC rating



Argon-filled double-glazing



Ground Floor

Lounge	3380 x 5160 mm	11'1" x 16'11"
Kitchen/Dining/Family	5511 x 3995 mm	18'1" x 13'1"
Utility	1982 x 1696 mm	6'6" x 5'7"
WC	997 x 1662 mm	3'3" x 5'5"



First Floor

Bedroom 1	3536 x 3990 mm	11'7" x 13'1"
En Suite	2698 x 1804 mm	8'10" x 5'11"
Bedroom 2	3536 x 3617 mm	11'7" x 11'10"
Bathroom	2076 x 1989 mm	6'10" x 6'6"
Bedroom 3	3463 x 3655 mm	11'4" x 12'0"
Bedroom 4	3107 x 3458 mm	10'2" x 11'4"

KEY	B	Boiler Store Washing	dw	Dishwasher space	BH/ST	Bulkhead Store
	ST	machine space	f/f	Fridge/freezer space	W	Wardrobe space
	wm		WFH	Working From Home space	↔	Dimension location



CAMBERLEY

4 BEDROOM HOME



Electric car charging point



Waste Water Heat Recovery Systems



Flue Gas Heat Recovery



Photovoltaic panels



Decentralised mechanical extract ventilation (d-MEV)



Highly-efficient insulation



A/B EPC rating



Argon-filled double-glazing



Ground Floor

Lounge	3698 x 5383 mm	12'1" x 17'8"
Kitchen/Dining	4000 x 8447 mm	13'1" x 27'9"
Study	2383 x 2273 mm	7'10" x 7'5"
Utility	1655 x 1592 mm	5'5" x 5'3"
WC	850 x 1655 mm	2'9" x 5'5"



First Floor

Bedroom 1	3856 x 3617 mm	12'8" x 11'8"
En Suite	2617 x 1405 mm	8'7" x 4'6"
Bedroom 2	4650 x 3249 mm	15'2" x 10'6"
Bedroom 3	3577 x 3161 mm	11'7" x 10'4"
Bedroom 4	3369 x 2963 mm	11'1" x 9'7"
Bathroom	1926 x 2137 mm	6'4" x 7'0"

(Approximate dimensions)

KEY	B	Boiler Store Washing machine space	dw	Dishwasher space	BH/ST	Bulkhead Store
	ST	Staircase	f/f	Fridge/freezer space	W	Wardrobe space
	wm	Washing machine space	WFH	Working From Home space	↔	Dimension location



RADLEIGH

4 BEDROOM HOME



Electric car charging point



Waste Water Heat Recovery Systems



Flue Gas Heat Recovery



Photovoltaic panels



Decentralised mechanical extract ventilation (d-MEV)



Highly-efficient insulation



A/B EPC rating



Argon-filled double-glazing



Ground Floor

Kitchen/Dining	8110 x 3578 mm	26'7" x 11'9"
Lounge	3361 x 5041 mm	11'0" x 16'6"
Utility	1558 x 1655 mm	5'1" x 5'5"
Study	2273 x 2153 mm	7'5" x 7'1"
WC	850 x 1621 mm	2'9" x 5'4"

First Floor

Bedroom 1	3557 x 3853 mm	11'8" x 12'8"
Bedroom 2	3423 x 4335 mm	11'3" x 14'3"
Bedroom 3	2824 x 3345 mm	9'3" x 11'0"
Bedroom 4	2973 x 3147 mm	9'9" x 10'4"
Bathroom	2137 x 1694 mm	7'0" x 5'7"
En Suite	1465 x 2287 mm	4'10" x 7'6"

KEY	B	Boiler Store	dw	Dishwasher space	BH/ST	Bulkhead Store
	ST	machine space	f/f	Fridge/freezer space	W	Wardrobe space
	wm		WFH	Working From Home space	••	Dimension location



LAMBERTON

5 BEDROOM HOME



Electric car charging point



Waste Water Heat Recovery Systems



Flue Gas Heat Recovery



Photovoltaic panels



Decentralised mechanical extract ventilation (d-MEV)



Highly-efficient insulation



A/B EPC rating



Argon-filled double-glazing



Ground Floor

Lounge	3385 x 4763 mm	11'1" x 15'8"
Kitchen/Dining/Family	8330 x 4088 mm	27'4" x 13'5"
Study / Dining	2712 x 3622 mm	8'11" x 11'11"
Utility	2039 x 1595 mm	6'8" x 5'3"
WC	1567 x 1067 mm	5'2" x 3'6"

(Approximate dimensions)



First Floor

Bedroom 1	3750 x 4209 mm	12'4" x 13'10"
En suite	1490 x 2018 mm	4'11" x 6'7"
Bedroom 2	2706 x 3916 mm	8'11" x 12'10"
Bedroom 3	3385 x 3893 mm	11'1" x 12'9"
Bedroom 4	3018 x 3916 mm	9'11" x 12'10"
Bedroom 5	2523 x 2305 mm	8'3" x 7'7"
Bathroom	1953 x 2931 mm	6'5" x 9'7"

(Approximate dimensions)

KEY	b	Boiler	td	Tumble dryer space	WFH	Working from home space
	ST	Store	d/w	Dishwasher space	W	Wardrobe space
	wm	Washing machine space	f/f	Fridge/freezer space	•	Dimension location



MARLOWE

5 BEDROOM HOME



Electric car charging point



Waste Water Heat Recovery Systems



Flue Gas Heat Recovery



Photovoltaic panels



Decentralised mechanical extract ventilation (d-MEV)



Highly-efficient insulation



A/B EPC rating



Argon-filled double-glazing



Ground Floor

Lounge	5478 x 6988 mm	11'3" x
Kitchen/Family	3384 x 4282 mm	22'11" x 20'3"
Dining	3184 x 3357 mm	10'5" x 11'0"
WC Utility	908 x 1400 mm	3'0" x 5'3"
	2061 x 1784 mm	6'9" x 5'10"

(Approximate dimensions)

First Floor

Bedroom 1	3184 x 4282 mm	10'5" x 20'3"
En Suite	3384 x 2849 mm	11'1" x 9'4"
Bedroom 2	3483 x 3473 mm	11'5" x 12'1"
En Suite 2	2042 x 1632 mm	6'9" x 5'4"
Bedroom 3	3483 x 2656 mm	11'5" x 8'9"
Bathroom	3094 x 1678 mm	10'2" x 5'7"

(Approximate dimensions)

Second Floor

Bedroom 4	3458 x 5078 mm	11'4" x 16'8"
Bedroom 5	3246 x 3214 mm	10'8" x 10'7"
Shower	2261 x 1576 mm	7'4" x 5'2"

(Approximate dimensions)

KEY	B	Boiler	td	Tumble dryer space	WFH	Working from home space
	ST	Store	d/w	Dishwasher space	W	Wardrobe space
	wm	Washing machine space	f/f	Fridge/freezer space	•	Dimension location



DEPOSIT BOOST WE COULD HELP YOU MOVE SOONER THAN YOU THINK

If you have a 10% deposit, we could boost it by a further 5%



- 85% Mortgage
£306,000
- 10% Customer's Deposit
£36,000
- 5% Barratt Homes Deposit Boost
£18,000

Example home value

£360,000

LET'S GIVE YOUR PLANS A BOOST



Available to first-time buyers and existing homeowners



We could boost your deposit by 5%



So you would need a smaller mortgage

*Full terms apply. Please speak to our sales team for further details



BARRATT
HOMES

MOVEMAKER

Take the hassle out of selling your existing home. We could get you moving to a brand new Barratt home in just 5 simple steps.

1 FIND YOUR HOME

Discover your ideal new home at your chosen development and complete a Movemaker application.

2 VALUE YOUR EXISTING PROPERTY

We will instruct two estate agents who will arrange independent valuations of your current property.

3 AGREE THE SELLING PRICE

Once a price is agreed the Movemaker agreement can then be completed and the estate agent will begin to market your property.

4 FIND A BUYER

The estate agent will help to complete the sale smoothly and efficiently. Remember, we will cover their fees then manage the sale for you.

5 MOVING DAY

Now you can move into your dream Barratt home, saving money and hassle.

Offer available on selected plots only, terms and conditions apply. Speak to one of our sales advisers now or visit our website. Following withdrawal or termination of any offer, we reserve the right to extend, reintroduce or amend any such offer as we see fit at any time. Purchasers must sign a Movemaker Agreement with us. Offer is subject to use of a Barratt Homes nominated estate agent to market and sell your existing home. Barratt Homes will pay the nominated estate agent's fees provided you go on to buy a new Barratt home.



BARRATT
HOMES



NEW HOMES QUALITY CODE

Housebuilders and developers who build new homes will be expected to register with the New Homes Quality Board (NHQB). As long as a housebuilder or developer has followed the correct registration process, including completing the necessary training, introducing a complaints procedure, and following other processes and procedures that are needed to meet the requirements of this New Homes Quality Code (the code), they will become a registered developer.

Registered developers agree to follow the code and the New Homes Ombudsman Service, including accepting the decisions of the New Homes Ombudsman in relation to dealings with customers. If a registered developer does not meet the required standards, or fails to accept and act in line with the decisions of the New Homes Ombudsman, they may have action taken against them, including being removed from the register of registered developers.

The code sets out the requirements that registered developers must meet. The code may be updated from time to time to reflect changes to industry best practice as well as the decisions of the New Homes Ombudsman Service.

All homes built by registered developers must meet building-safety and other regulations. All registered developers should aim to make sure there are no snags or defects in their properties before the keys are handed over to a customer. If there are any snags or defects, these should be put right within the agreed timescales.

WHAT THE CODE COVERS

For the purposes of this code, 'customer' means a person who is buying or intends to buy a new home which they will live in or give to another person. (If a new home is being bought in joint names, 'the customer' includes all the joint customers.) However, the New Homes Quality Board have also started work to consider other groups of customers and what they should be able to expect from a new home. This includes shared owners and people who are buying a new home to let to other people. Any changes the New Homes Quality Board make to the code to reflect the needs of other groups of customers will be developed through consultation, and they will continually assess and review the effectiveness of the code, and any new laws or regulations that apply. Other areas which are not covered by the code are claims for loss of property value or blight (where a property falls in value or becomes difficult to sell because of major public work in the area), personal injury or claims that are not covered by the scheme rules of the New Homes Ombudsman Service.

